### Deliverable No. 4.1

Activating RIEs for communityled development and empowerment

WP4

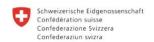


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# **RURACTIVE Glossary**

**Dynamos (Ds):** 12 rural pilot areas, in 7 EU, 2 Associated Countries and Switzerland where the RIEs will be established. RURACTIVE Dynamos: D1-Northern Ostrobothnia, FI, PP: UOULU; D2- Südburgenland, AT, PPs: BAB, WAB; D3- Diputacion Zamora, ES, PPs: DZ, CARTIF, D4- North-East Scotland, UK PP: GBIZ, JHI; D5-Andalucia, ES, PP: BALAM; D6- Zagori, GR, PP: EMZ; D7- Zakarpattya, UA, PP: FORZA, D8- Fiastra Valley, IT, PP: BF; D9- Zadar, HR, PPs: URB, CZAD; D10- Abruzzo, IT, PP: BORGHI, D11- Gotland, SE, PPs: RG, UU; D12- Törbel, CH, PP: BFH.

**Rural Innovation Ecosystem (RIE):** communities of people, places and practices that share interests in one or more specific RDDs to be established in Dynamos' areas.

**Rural Development Drivers (RDDs):** Set of drivers that guide rural development. They include Sustainable multimodal mobility, Energy transition and climate neutrality, Sustainable agrifood systems and ecosystem management, Nature-based and cultural tourism, Culture and cultural innovation, Local services, health and wellbeing.

**Stakeholder:** An institution, organization, group or individual that has some interest or impact in one or more of the RDDs of the project, either as possible contributors to the co-development and implementation of solutions, or as a beneficiary of such solutions.

Groups at risk of social exclusion and underrepresentation: Stakeholders at risk of exclusion due to factors like physical disabilities, age, ethnic origins, religious believes and other intersecting aspects. Historically, these groups have been underrepresented and largely excluded from decision-making processes, especially in rural areas. These groups encompass, but are not limited to: 1) Young People (aged 18-29 years); 2) Older people over the age of 65-75 (varying based on national or local retirement age criteria); 3) People with long-term physical, mental, intellectual disabilities, or sensory impairments; 4) Migrants, and individuals belonging to linguistic, ethnic, and religious minorities; 5) Long-term unemployed: individuals who have been jobless and actively seeking employment for at least a year; 6) LGBTQIA+ community (lesbian, gay, bisexual, transgender, queer or questioning, intersex, asexual and more based on sexual orientation or gender identity).

**Beneficiaries:** local communities, including specific groups at risk of exclusion, that will benefit from the solutions developed by the RIEs.



**Local Task Force (LTF):** A group of selected stakeholders that are most actively involved in the RIE, consisting of stakeholders that have specific expertise or interest in one or more RDD or that can benefit the most from the project co-development activities.

# List of Acronyms and Abbreviations

**CARTIF:** Fundación Cartif

EA: Ethics Advisor

EURICE: European Research and Project Office GmbH

F6S: F6S Network Ireland Limited

IAAC: Institut d'Arquitectura Avançada de Catalunya

IE: Innovation ecosystems

JHI: The James Hutton Institute

LAP: Local Action Plan

LCT: Local Community Trainer LCP: Local Communication Plan

LTF: Local Task Force LWS: Local Workshop

M: Month

**RDD:** Rural Development Driver **RIE:** Rural Innovation Ecosystem

**UCD:** University College Dublin, National University of Ireland

UNIBO: Alma Mater Studiorum Università di Bologna

WP: Work Package



# 1. Executive Summary

This report aims at setting key principles, methods and step-by-step indications to support rural communities, and more specifically RURACTIVE Dynamos, to establish, activate and maintain local Rural Innovation Ecosystems (RIEs) and to undertake a participatory and inclusive community-led codevelopment process. The process detailed in this document will assist Dynamos in developing Local Action Plans (LAP) supporting just, sustainable and smart transition of rural territories. RURACTIVE will make this transition successful, by encouraging the various **forms of innovation** (Digital and technological innovation, Technical innovation, Social, organizational and governance innovation, Financial and business models innovation) to enable the establishment of RIEs that enhance inclusive, participatory and community-based transition.

Within RURACTIVE, two key principles guide community-led rural development: participation and inclusion. This document aims to explain in theory and in practice how to embed these principles in the community-led co-development process toward a sustainable and smart transition of rural communities in Europe and beyond, using the 12 RURACTIVE Dynamos as open laboratories to test the methodology. Aware of the rich diversity of rural areas, this methodology embeds flexibility as a general guiding norm, giving freedom to the different territories to apply and tailor the methodology based on previous projects and experiences, current synergies, policies, objectives, and available funds and resources. This methodology is structured as step-by-step guidelines and it is composed of four steps that are defined as follows:

- **Step 0 Getting started:** includes familiarizing the Dynamos with the concepts and the steps of the step-by-step guidelines, identifying the RDDs and the territories where the LAP will be implemented, and identifying the place/s where to run the RURACTIVE activities at local scale;
- Step 1 Stakeholder identification: defines the actions needed for brainstorming, analysing and prioritizing local stakeholders according to the 6 RDDs and the four core categories (Policy, Research, Industry, Users). This step also includes the first identification of the Local Task Force (LTF), intended as a group of selected stakeholders who have specific expertise or interest in one or more RDDs or that benefit the most from the project co-development and who will take an active role in the setting up of the local RIEs;
- Step 2 Stakeholder engagement: includes actions, tips and strategies to engage local stakeholders. In conjunction with the LCP, this step ensures that an inclusive communication of the project is developed to be able to attract and engage diverse type of stakeholders throughout the process.
- Step 3 Stakeholders empowerment: this step entails two main streams of activities that will empower local communities: i) capacity building and training of local communities in



conjunction with WP3; ii) workshops and laboratories to co-develop place-based solutions with the local communities.

Each step details **inclusivity tips** which are intended as suggestions to properly undertake an inclusive participatory process and minimum requirements to be achieved in terms of types of stakeholders to be involved to ensure representativeness, always keeping in mind the diversity of the rural territories. Specific attention will be dedicated to personal data protection in accordance with the EU GDPR and in close cooperation with the RURACTIVE Ethics Advisor (EA). Minimum requirements regarding the two key principles (inclusion and participation) and the integration of the three RURACTIVE crosscutting priorities (Climate change mitigation and adaptation, social justice and inclusion, and biodiversity) are integrated throughout the methodology. Moreover, this methodology defines and describes in detail the four steps to identify, engage and empower local stakeholders, civil society, and groups at risk of social exclusion and underrepresentation, describing modalities and needed input and output of the various steps. This deliverable does not just present the co-development process, but also delineates collaboration methods between partners, mentoring activities, and it necessarily connects with most of the project's WPs and tasks. Indeed, the establishment of 12 RIEs and the development of the relative Local Action Plans, gathering all the knowledge developed in the other WPs is one of RURACTIVE main objectives.

Dynamos will be supported throughout the establishment of the RIEs and the co-development process of their Local Action Plans (LAPs) as well as trained on the methodology through the Knowledge Transfer events (WP3) by UNIBO and UCD as WP4 and WP5 leaders. Indeed, while the development of this methodology belongs to Task 4.1, the implementation of it will happen during Task 4.2 and 4.3. More specifically:

- Within Step 0, Dynamos will familiarize with these guidelines and the ontology of the project defined in WP2 see Del 2.1 'Conceptual and Operational Framework'. Moreover, Dynamos will start the screening of local policies, to get familiar with target and objectives of their territories and identify potential synergies.
- As for Step 1 'Stakeholders identification', the establishment of the RIEs will create synergies with the work developed in Task 3.3 related with the selection and empowerment of the Local Community Trainers that will be selected and recruited following guidelines and specification from Task 3.3, but he/she will be part of the Local Task Forces and will be responsible for the digital literacy training for elderly in the Dynamos RIEs.
- As for Step 2 'Stakeholders engagement', this task relies on the contents defined in the Local Communication Plans (LCP) (7.2), that are considered strategic documents to support the local stakeholder's engagement.
- As for Step 3 Stakeholders' empowerment: 1) Dynamos will build upon the knowledge developed and collected in WP2 (Task 2.1 and Task 2.2), using the solutions catalogue as the basis for the solutions' co-development in the Dynamos territories (see Step 3 of the methodology) 2) this and the following tasks (4.2 and 4.3) strongly interact with WP5 (Task 5.1),



- and it will rely on the baseline development to understand challenges and strengths in the Dynamos territories. This will be a crucial step in defining the main objectives and common challenges to be overcome through the solutions co-developed and the open call for innovators.
- To support Dynamos in developing place-based solutions integrating various forms of innovation (see Del 2.1 and Del 2.2) the co-development phase will be supported by an Open Call for Innovators, managed by F6S and implemented in Task 4.4.

All these connections have been identified, explored and built in an extensive work with all responsible partners and led to the development of a comprehensive and collaborative timeline (see Fig. 2) that it is at the core of this task, and it will be the base for all the work to come in Task 4.2 and 4.3. The document is structured in the following sections:

- 1. **Introduction and Key principles** it summarizes context information and objectives of the document, defining the 2 driving principles of the methodology: participation and inclusion
- 2. Inclusive Step by Step Guidelines for community-led co-development: it extensively presents the 4 steps that Dynamos will undertake to establish their RIE first (Task 2.2) and to co-develop the solutions to be included in the Local Action Plans (Task 2-3). More specifically, this section includes a detailed description of each of the step, inclusion tips not to leave anyone behind, expected outcome and timeline within the Project.
- 3. **Monitoring the co-development process**: it details the monitoring process that will accompany all the co-development phase.
- 4. Ethics concerns for each step of the methodology: working with stakeholders and community for the establishment of the local RIEs we are aware that Dynamos will touch upon GDPR, privacy and other ethics related issues. For this reason, this section highlights the main issues that Dynamos will have to face, providing guidance, references and advices to undertake the activities of the task in a ethic sounds way.

While this document presents a comprehensive and detailed overview of the main steps to be followed by RURACTIVE Dynamos and potentially by all other interested rural communities, the authors believed that a more user-friendly guidelines should accompany the methodology to allow everybody to get a glance of the Methodology to Activate RIEs for community-led development and empowerment. Thus, this deliverable is complemented by several materials to make these guidelines more friendly for Dynamos. Specifically, a simplified graphic version of the step-by-step guidelines is included in the annex. Moreover, webinars and trainings for local RIE coordinators will properly implement the methodology at local level and will be further available in the RURACTIVE website.



# 2. Introduction and key principles

RURACTIVE proposes the implementation of an innovative participatory approach for activating RIEs, empowering local communities and involving them in co-developing smart and place-based solutions. In RURACTIVE we conceive **solutions** as place based established practices, products, processes, actions, models of governance, decision making practices, and initiatives made up by one or a combination of various forms of innovations that drive rural communities towards a sustainability transformation. **Innovation** refers to the process of developing new solutions or applying them in a new context, that has a significant positive impact in transforming established practices, products, processes, actions, models of governance, decision making practices, and initiatives, while generating added value for rural communities and better responding to their needs.

This methodology named 'Activating RIEs for community-led development and empowerment' (D4.1) builds upon 2 key principles that refer to participation and inclusion. Indeed, within RURACTIVE, we firmly believe that without a proper participated and inclusive co-development approach the Local Action Plans will not be able to respond to local needs and challenges. Participation in this context refers to the need of identifying, engaging and empowering a wide range of local stakeholders sharing interest in establishing a Rural Innovation Ecosystem around one or more 'Rural Development Drivers' (RDDs). All co-creation approaches implicitly or explicitly follow a set of principles, which govern the co-creation process and are agreed upon by all actors involved. In this methodology, **participation and inclusion** are two key principles embedded in the co-development, co-implementation and co-monitoring of local solutions. The principles behind the RURACTIVE methodology are presented in this document and can be mainly summarized in the following paragraphs.

# 2.1 RURACTIVE key principles: Participation and inclusion

RURACTIVE aims at supporting rural areas<sup>3</sup> in achieving a sustainable, just and green transition that will leave no one behind. Departing from the conceptual framework outlined in WP2, RURACTIVE defines the 6 RDDs (Sustainable multimodal mobility, Energy transition and climate neutrality, Sustainable agrifood systems and ecosystem management, Nature-based and cultural tourism, Culture and cultural innovation, Local services, health and well-being) and the three crosscutting priorities (Climate change adaptation and mitigation, Biodiversity, Social justice and inclusion) as the basis of rural sustainable transition. Although some experiences have already shown the benefits of engaging local communities and stakeholders in rural development and regeneration (e.g., RURITAGE, SIMRA, AgriLink), participatory innovation processes in rural areas are still underexplored. The RURACTIVE methodology "Activating RIEs for community-led development and empowerment" goes beyond current rural participation approaches by engaging communities and relevant stakeholders for the identification of challenges, with the aim of developing, implementing and monitoring smart, place-based solutions. Innovation Ecosystems (IE) are described by literature as "place-based clusters of companies and other organisations, interacting for growth, development and sustainability", and as "ecosystems that bring actors or entities together" (Marshall, A., Murphy, D.F. 2017) with the goal to enable technology development and innovation at local and EU level<sup>4</sup>. They are a well assessed concept in urban contexts and successful examples of IE normally operate in urban areas. RURACTIVE builds on such definitions of IE and on conceptualizations of RIEs mentioned by previous literature to establish an operational concept to be successfully used in relation to the rural realm. The RURACTIVE RIEs are intended as communities of people, places and practices that share interests in one or more specific RDDs. The interaction among people (stakeholders), places (physical sites in the Dynamos where people meet and discuss), and practices (solutions implemented or to be developed in a specific area) make innovation happening in rural areas through co-development and participation. This document supports Dynamos and other rural areas interested in transitioning towards an inclusive, climate adapted and neutral

<sup>&</sup>lt;sup>4</sup> See for example: REGULATION (EU) 2021/695 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 28 April 2021 establishing Horizon Europe – the Framework Program for Research and Innovation, laying down its rules for participation and dissemination, and repealing Regulations (EU) No 1290/2013 and (EU) No 1291/2013



<sup>&</sup>lt;sup>3</sup> RURACTIVE defines rural areas according to "A long-term Vision for the EU's Rural Areas - Towards stronger, connected, resilient and prosperous rural areas by 2040": Rural areas are all communes and municipalities of Europe with low population size or density. They are widely recognized and valued for food production, management of natural resources, protection of natural landscapes, as well as recreation and tourism.

future, in establishing, activating and maintaining their local RIEs and the four steps described represent the foundation of the RURACTIVE participatory approach.

In this context, RURACTIVE is dedicated to including and empowering all members of rural communities in the transition towards sustainable, balanced, and inclusive development, with a particular focus on social groups historically excluded or underrepresented in rural development decision-making processes. RURACTIVE solutions will be co-created, co-implemented, and co-monitored with and for all community members. This commitment ensures that no one is left behind in the process of identifying, engaging, and empowering stakeholders and community groups within RIEs.

To understand the processes of social exclusion in rural areas, it's important to examine the risk factors across various dimensions of exclusion. This requires attention to the concept of intersectionality (Valero et al., 2022), by acknowledging that factors contributing to social exclusion are numerous and varied (gender identity, age, race, ethnicity, economic status, etc.), and their intersections create unique dynamics and effects. The experiences of rural individuals facing social exclusion are significantly influenced by these intersecting factors, which shape their personal experiences of exclusionary processes. Moreover, various aspects of rurality itself, including rural challenges<sup>5</sup>, act as contextual variables, influencing these processes through the opportunities and constraints presented by local territorial features and socio-economic vulnerabilities.

Acknowledging that various social factors intersect simultaneously and are not exhaustive in defining social exclusion per se, RURACTIVE simplifies this complex understanding to enable operational work by Dynamos in the inclusive identification, engagement and empowerment of stakeholders. This is done by defining specific groups at risk of social exclusion and underrepresentation that include – but are not limited to – the following:

- Young people. Who: 18 29 years old; Why: They suffer more than other age groups from unemployment, difficult access to education and training, obstacles to set up new businesses, and lack of basic service, often causing young people to migrate to bigger towns and cities.
- **Older people.** Who: Over 65 75 (may change according to specific contexts and according to national or local job retirement age). Why: They often face isolation, social exclusion, and difficult access to basic services.
- **People with disabilities.** Who: People with long-term physical, mental, intellectual, or sensory impairments which in interaction with various barriers may hinder their full and effective participation in society on an equal basis with others. Why: The lack of specialized support services for people with disabilities is a major barrier to their independent living in rural areas.

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Activating RIEs for community-led development and empowerment

<sup>&</sup>lt;sup>5</sup> RURACTIVE considers features and challenges of rurality as defined by "A long-term Vision for the EU's Rural Areas - Towards stronger, connected, resilient and prosperous rural areas by 2040".

- Migrants and minorities. Who: Migrants and linguistic/ethnic and religious minorities. Why: Migrants residing in rural areas and mostly working in temporary and precarious jobs in the agriculture sector. Migrants and minorities are particularly vulnerable groups mostly left out from decision-making processes and practices.
- Long-term unemployed. Who: People who are out of work and have been actively seeking employment for at least a year. Why: Long-term unemployment in rural areas is worsened by limited job options and poor infrastructure, which hinders skill acquisition and perpetuates joblessness and social exclusion.
- **LGBTQIA+.** Who: Lesbian, gay, bisexual, transgender, queer or questioning, intersex, asexual and more. These terms are used to describe a person's sexual orientation or gender identity. Why: Historically, the LGBTQIA+ populations have encountered disparities stemming from stigma and discrimination<sup>6</sup>. Notably, individuals in rural areas have reported experiencing discrimination related to their gender identity or sexual orientation. Consequently, many from these areas relocate to urban environments seeking a more accepting atmosphere where they can freely express their sexual orientation or gender identity.

Outside of these operational definitions, other groups at risk of social exclusion and underrepresentation might be identified, depending on the local context, conditions and challenges. Within RURACTIVE, we do not consider nor name these groups as vulnerable since we believe that vulnerabilities are given and defined by the external context and societal norms. Trying to properly include these groups in the co-development activities and valuing their knowledge as a great source of innovation for the co-development of the place-based solutions, does not make them vulnerable, but a source of richness and diversity.

And what about the gender dimension? In RURACTIVE, the approach to **gender** is inherently transversal, embedded across every stage of stakeholder identification, engagement, and empowerment. This involves the integration of a gender mainstreaming strategy, ensuring that gender concerns are considered throughout all phases of solutions development, thus making the solutions both gender-sensitive — recognizing the varying impacts of gender on individual opportunities — and gender-responsive — actively addressing the roots of gender inequality. The intersection of gender with other social vulnerabilities and risk factors is also a key consideration.

RURACTIVE places significant emphasis on **women**, acknowledging their critical role in the development and sustainability of rural areas<sup>7</sup>. Despite their substantial contributions, women often encounter barriers to full participation in decision-making processes, and their roles and contributions

<sup>&</sup>lt;sup>7</sup> See: Advancing gender equality in rural areas in the EU - https://ec.europa.eu/enrd/news-events/events/advancing-gender-equality-rural-areas-eu\_en.html



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<sup>&</sup>lt;sup>6</sup> Source: Movement Advancement Project, 2019 - https://savie-lgbtq.uqam.ca/wpcontent/uploads/2023/01/FINAL\_Fiche\_Synthese\_FR\_WEB-a-AZrev.pdf

are frequently underestimated. Therefore, RURACTIVE's approach goes beyond ensuring fair representation and participation of women; it aims to unlock women-led innovation, tapping into the unique perspectives and capabilities women bring to rural development.

To operationalize this commitment, gender equity principles and measures, including targets and quotas, are integral to these guidelines, safeguarding against discrimination and ensuring inclusion and representation for all genders.

RURACTIVE understands that being a member of any of the aforementioned social groups does not signify a personal/individual state of weakness or inadequacy. Rather, any shortcomings are rooted in the prevailing structures and power dynamics that impede the fair representation and equitable distribution of resources and power (or access to power). For this reason, preventive and corrective measures are necessary, and in the establishment and activation of local RIEs, all Dynamos are asked to ensure that these stakeholders are effectively identified, engaged, and empowered. The inclusion of women, young people, older people, and other social groups is not only driven by anti-discrimination motives, but rather by the imperative need for their involvement in the realization of truly innovative and sustainable development processes. Beyond addressing specific social vulnerabilities, our commitment extends to anti-discrimination efforts, fairness, representation, and a proactive dedication to equity. By engaging groups that have previously been overlooked we do not only champion justice, but also infuse the innovation process with novel voices and unexplored ideas. This approach holds the potential to unlock more innovative and creative pathways than ever before.

# 3. Inclusive Step-by-Step Guidelines for community-led co-development

The following Step-by-Step Guidelines Figure 1. Inclusive step-by-step Guidelines aim at supporting Dynamos and inspire all interested rural communities to set up Rural Innovation Ecosystems (RIEs) and to implement an inclusive community-led co-development process for enabling cross-sector collaboration. They describe modalities, needed inputs and outputs of the various steps.

#### WHO ARE THESE GUIDELINES FOR?

These guidelines are for Dynamos and all potentially actors interested undertaking а community-led development process towards a just, smart and sustainable transition in rural areas. These actors are defined in RURACTIVE as Dynamos.

#### WHAT DO THEY DESCRIBE?

The guidelines describe the four main steps to be taken to implement a community-led co-development process, namely:

> STEP 0 - GETTING STARTED: the step that prepares Dynamos to undertake the process to activate RIEs. It includes three main phases: getting familiar with the RIE concepts and Guidelines, selecting RDDs and geographies, starting to set up the RIE.

**Empowered** 

RIE

STEP 0

STEP 2 STAKEHOLDERS

GETTING STARTED

0.1

Familiarizing

with the

1.3

Prioritizing

2.1

Setting the

3.3

Presenting

**Action Plans** 

0.2

Identifying

RDDs and territories

1.2

Analysing

2.2

3.2

Co-development

0.3

Starting to set

STAKEHOLDERS IDENTIFICATION

1.1

Brainstorming

2.3

Involving

**EMPOWERMENT** 

3.1

**Enrolling Local** 

Trainers and

STEP 3

STEP1



- **STEP 1 STAKEHOLDERS' IDENTIFICATION:** the identification of the stakeholders that are important for the RIEs activities. It includes three phases which are brainstorming, analysing and prioritizing stakeholders.
- STEP 2 STAKEHOLDERS' ENGAGEMENT: the reaching out to and involving of the previously identified stakeholders. It includes three phases: preparing the information, enrolling the LTF and involving the stakeholders. Stakeholders' engagement is a continuous process that is activated whenever a new stakeholder might show interest in the process.
- STEP 3 STAKEHOLDERS' EMPOWERMENT: the active collaborative involvement of stakeholders to define common goals and pathways through their participation into a set of workshops and activities. It includes three phases: Enrolling Local Community Trainers, the Codevelopment Activities and Presenting the Local Action Plans.

Monitoring is a fundamental step of the proposed guidelines; it is a continuous process that accompanies the four identified steps. To monitor the effectiveness of the process and to update UNIBO AND UCD on the timing, a list of documents and reports has been identified to evaluate the success degree of accomplishment of each step (see Chapter 5 Monitoring the Co-development Process). At the beginning of the description of each step, at least one monitoring report is reported.

This methodology builds on a number of approaches already tested in different EU projects including RURITAGE, RESCUEME, TEXTOUR, WECOUNT, POLIRURAL and other initiatives<sup>8</sup>, aimed at establishing local participatory process and to encourage co-creation and co-development between stakeholders both in urban and rural areas. Departing from principles of participation and inclusion in rural areas, the RURACTIVE methodology tailors tested approaches with the aim of engaging Dynamos and all relevant stakeholders for developing, implementing, and monitoring smart, place-based solutions to foster the innovation process.

Moreover, as detailed in Fig.2, this methodology has been developed in coordination with all other WPs and partner, to align project activities and RIEs local initiatives. Indeed the fig. shows both the foreseen activities to be implemented at local level by the Dynamos (above the timeline) and the relevant tasks and activities at project level (below the timeline).

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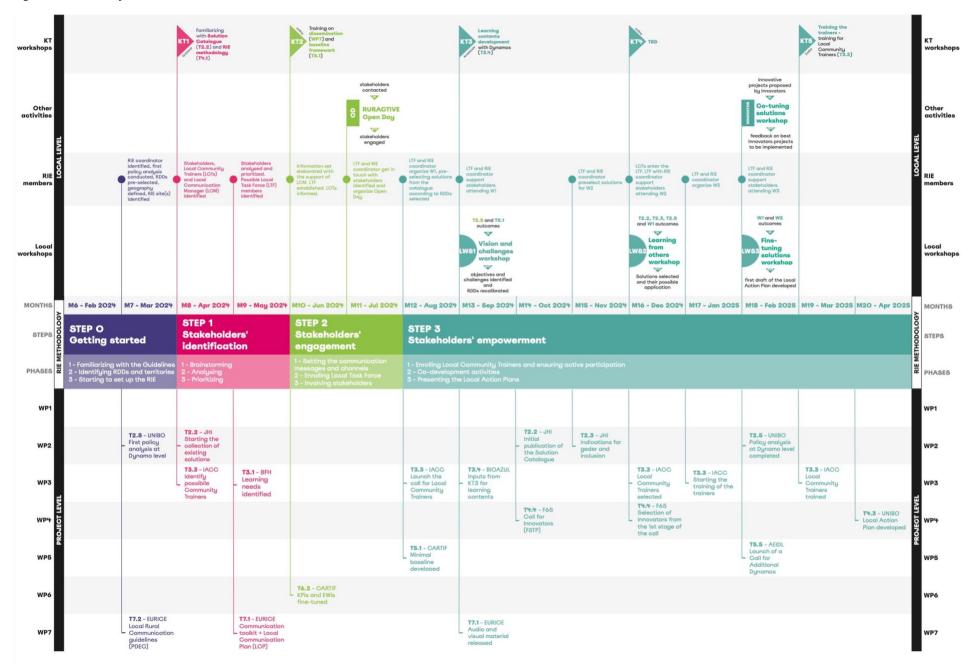
<sup>&</sup>lt;sup>8</sup> See for example: European Network for Rural Development, Stakeholder Involvement - https://ec.europa.eu/enrd/networking/stakeholder-involvement\_en.html and EU RURAL REVIEW No 19: Improving stakeholder involvement- https://ec.europa.eu/enrd/sites/default/files/publi-enrd-rr-19-2015-en.pdf

It is important to specify that the proposed inclusive community-led co-development process is iterative, meaning that the steps can overlap in time and there is always the possibility to go back to the previous stage if something needs to be reconsidered.

The following sections of the deliverable are written as direct guidelines for the reader to act on. Except for the introductory part of each step where objectives and main outcomes are specified, the different phases of each step are written in a way that directly addresses the Dynamos.



Figure 2. Timeline of the Guidelines





## 3.1 Step 0: Getting started

**STEP 0: GETTING STARTED** ensures that all Dynamos have a strong understanding of the foundational elements necessary to start the process of activating the RIEs.

As shown in Fig. 3, Step 0 consists of three main phases:

- Phase 1: Getting familiar with the Guidelines M6.
- Phase 2: Identifying Dynamos' RDDs and territories M7.
- Phase 3: Starting to set up the RIE M7.

#### The outcomes of Step 0 are:

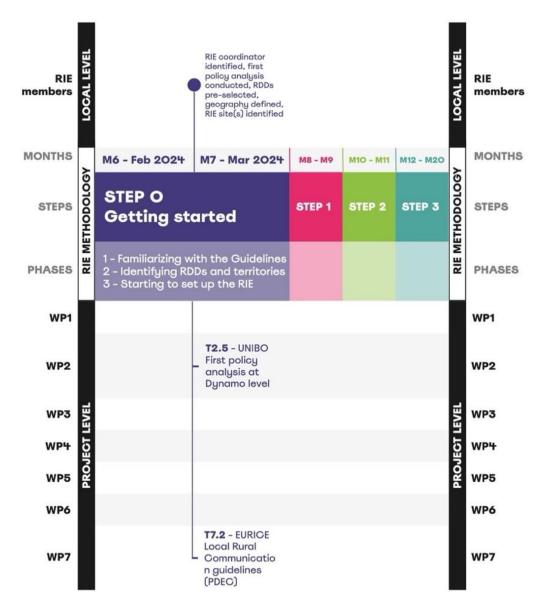
- When relevant, consideration of stakeholders' identification and engagement processes and co-development projects previously carried out on the territory of the Dynamos.
- Selection of the RDDs that Dynamos would like to work on and related territories (including policy analysis at the Dynamo's level).
- Identification of the RIE coordinator, person or organization responsible for coordinating all the RIE activity.
- Identification of the RIE site(s), venue(s) where periodic workshops will take place.

### Monitoring Step 0:

 Brief report summarizing the main Step 0 outcomes (RIE coordinator, RDDs selected, geographies defined and RIE site(s) identified).



Figure 3. STEP 0 timeline



### Phase 0.1: Getting familiar with the Guidelines

This phase is for you to familiarize with the concepts and the steps of the Step-by-Step Guidelines. This is to be prepared before undertaking the process of stakeholders' identification and engagement (Step 1 and 2). You are asked to get familiar with the structure of the **RIE**, to be aware of the importance of participation and inclusion, the two key principles behind the methodology (see chapter **Key Principles**), and to understand the comprehensive process of the Step-by-Step Guidelines.

### **Understanding RIEs**

Whitin RURACTIVE, communities and organizations that aim to foster a just and sustainable transition for rural areas by developing smart, community-led, tailor-made, place-based and inclusive solutions, are encouraged to follow these Step-by-Step Guidelines. The process relies on setting up RIEs which are communities of people, places and practices that share interests in one or more specific Rural RDDs – namely Sustainable multimodal mobility; Energy transition and climate neutrality; Sustainable agrifood system and ecosystem management; Nature-based and cultural tourism; Culture and cultural innovation; Local services, health and wellbeing. In RURACTIVE, each RIE unlocks the innovation potential of rural communities by developing two to four solutions related to the chosen RDDs and transversally integrating climate change mitigation and adaption, biodiversity and social justice and inclusion.

### Each RIE assumes the following structure:

- RIE community: pool of stakeholders engaged in the project that represent the civil society in its entirety, including groups at risk of social exclusion and underrepresentation such as young people, older people, people with disabilities, migrants and minorities, long term unemployed, LGBTQIA+ populations. The community will be as gender balanced as possible, meaning that at least 40% of women must be present and other gender minorities should not be discriminated against (gender balance target see chapter Key Principles). The number of stakeholders to be reached to form the RIE community is around 20-25 people.
- RIE coordinator: a person or an organization responsible for coordinating all the RIE's activities. In RURACTIVE a reference person in each Dynamos' partner act as coordinator (in case a Dynamo is made by only two partners they can both be referencing persons or they can take turns, depending on their agreement).
- Local Task Force (LTF): group of four to seven people selected from the pool of stakeholders
  with prominent influence/interest that works in co-developing solutions related to multiple
  RDDs and supports RIE coordinator in identifying local challenges and needs. Each RIE has one
  core LTF. The LTF must comply with the gender balance target set meaning that it should include
  at least 2 to 3 women.
- **RIE territory:** geographical area of application of the solutions that are co-developed within the RIE.



- RDD geography: geographical area that includes the territory where the solution are codeveloped and will be implemented and the locations of the pool of stakeholders involved in the co-development project. Its size and position depend on type of the solution and on the stakeholders involved. The number of RDD geographies corresponds to the number of RDDs chosen to be addressed; the overlapping of RDD geographies makes up the RIE geography.
- RIE site(s): venue(s) where RIE community, RIE coordinator and LTF meet to attend workshops, discuss, and co-develop innovative solutions.

The RIE structure is illustrated in Figure 4.

Figure 4. Rural Innovation Ecosystem structure





# Phase 0.2: Identifying preliminary Rural Development Drivers and territories

Once you have become familiar with the framework you should **reflect upon the RDDs you would like to work on**, based on two criteria, described below: (1) the participatory processes previously undertaken in the territory and (2) the policy analysis conducted within Task 2.5 (Policy analysis at Dynamo level for the integration of new solutions within current strategies). In this phase, we also ask you to refer to Del 2.1 'Conceptual framework for innovation' where you can find a detailed explanation of each RDD, the three crosscutting and the type of innovations considered in RURACTIVE. Indeed, familiarizing with the ontology of the project is a necessary pre-condition to get a clearer idea of the potential place-based solutions you will be co-develop with your stakeholders.

### Considering previous projects and relations with stakeholders

Each community has different dynamics and interactions with its territory. You may have previously undertaken a stakeholder identification and engagement exercise or process in your geographical area, and you might have already co-developed innovative solutions. It is strongly recommended that you verify whether similar procedures have already occurred in your territory, to start the process of the step-by-step Guidelines consistently with existing practices already in place. In the case that similar processes have taken place, you should identify stakeholders previously engaged, investigating their interests and skills.

You can, for example, ask yourself:

- Which stakeholders were involved? How were they contacted? How were they motivated to get involved?
- What were the co-development projects about? What were their objectives?
- What kind of processes or methodology were used?

This can help you in strengthening existing relations within the community and might facilitate the undertaking of the next steps of the methodology (Step 1: Identification and Step 2: Engagement).

It is important to note that, if some participatory processes and stakeholders' engagement have already taken place in your area of interest, the first steps of the Step-by-Step Guidelines (Step 0, Step 1 and Step 2) could be carried out differently than it would happen for communities going through this process for the first time.

### Considering the policy analysis

The policy analysis undertaken at local level within Task 2.5 (Policy analysis at Dynamo level for the integration of new solutions within current strategies, M06-18) aims at collecting and analysing the strategies and the plans relevant to territories of the RIEs in relation to the RDDs and the cross-cutting



priorities of RURACTIVE. According to the local policies collected, you can better understand the main challenges and opportunities of your territory and choose more easily the RDDs that you would like to work on. Later on, the knowledge of local strategies creating synergies, leveraging additional fundings and contributing to the achievement of local objectives and targets.

Specific guidelines on how to conduct the local policy analysis will be developed and presented by UNIBO in the frame of Task 2.5.

#### **RDDs** selection

Figure 5. Rural Development Drivers - RDDs













different RDDs.

The pre-selection of RDDs (Fig. 5) relies on your expertise and knowledge of the processes happening in your community and it is in no way binding. Once stakeholders are engaged, this decision can be reconsidered depending on the interaction with the RIE community. You should also reflect on the territories where the future solutions will be applied and on the location of the stakeholders that will be involved, in coherence with the RDD selected, Based on the outcomes of the two investigations, you can define which RDDs have already been explored or are at the core of specific policies and plans, which RDD can be improved, and which have never been considered, facilitating the selection of RDDs and the definition of the related territory of intervention. Based on the results you should choose to work on two to four RDDs. Since some RDDs are strictly interlinked with each other, this choice won't exclude developing solutions that touch upon or have reverberations in other RDDs. In the case that you have already developed solutions in one or more RDDs, you might choose to act on the same or on



### Phase 0.3: Starting to set up the RIE

Phase 3 of Step 0 aims to identify the coordinator of the RIE and the RIE sites, the venues where the engaged stakeholders will meet.

### **Identifying the RIE coordinator**

The first component of the RIE that you need to identify is the RIE coordinator, the person responsible for coordinating all the RIE's activity. You need to select a reference person working within your own organization that will act as coordinator, overlooking all the activities of the RIE and responsible for decision-making and coordination. In case your Dynamo is composed of two or multiple partners you can decide to choose two referencing persons, or you can take turns, depending on your agreement.

### Identifying a site for your RIE

The second element that you need to define in this phase of the process is the RIE site. This is the venue where the activities of Step 3: Stakeholder Empowerment, including all the workshops, will take place. Because it is such an important space for the RIE community, it should be chosen carefully. Be aware that your selection of venue, time and location impacts different people in different ways. Because of this, consider the possibility of identifying more than one RIE site located in different places, especially if your territory is wide. Consider that in the case of territorial accessibility issues you could have multiple flexible locations, where core informational materials about RURACTIVE could be set in place. It's beneficial to conduct site visits in advance to assess potential spaces for the RIE site. When evaluating different options, inclusivity and accessibility should be key considerations. Some important factors to keep in mind are presented in the following inclusivity tips.

#### **INCLUSIVITY TIPS FOR STEP 0 - PHASE 3:**

- Assess any architectural barriers that might hinder accessibility.
- Ensure the venue is easily reachable, including by public transport or private car. Consider the availability of parking, especially for people with disabilities.
- Check whether the spaces, services, and facilities align with an inclusive approach. This includes
  considering the availability of nursery spaces, breastfeeding-friendly spaces, and areas for
  children. Additionally, ensure that there are adequate facilities for individuals with disabilities
  or impairments, such as accessible bathrooms equipped with necessary aids and features for
  ease of use.
- Make sure the space is respectful of all beliefs and does not feature references to religions or specific cultural characteristics that may exclude someone.



• Prioritize safety and security for everyone. Ensure that everyone is oriented on accessible evacuation plans in the event of an emergency, and that the spaces feel secure for all attendees, including for example pregnant women, disabled, etc.

In addition to being inclusive and sustainable, the RIE sites should be **multifunctional spaces**. They are physical places where to meet and exchange ideas, practices and experiences. Making the physical space vibrant and alive with other activities not directly related to RURACTIVE is a crucial part of the sustainability of the RIE and of the innovative participatory process. Having multiple functionalities in the RIE site ensures that the local community uses the space in a continuous manner and creates a strong sense of ownership, leading to building a stronger and closer community.

Here are some practical suggestions to be considered for a successful RIE site:

- 1) Physical structure: each RIE site will present different physical characteristics and the feasible activities that could be performed in that space will depend highly on this fact. Therefore, before organizing a specific activity it must be considered whether the physical space is suitable. The maximum space capacity for people to participate in the participatory activities is also a factor to be considered when selecting an appropriate RIE site location.
- 2) Community calendar and opening times: a community calendar should be put in place to organize the different activities, RURACTIVE related or not. This calendar must be easily available to all target groups, online and offline for those without access to internet. Furthermore, the most suitable opening times to attract more people must be considered, which will depend greatly on the local context.
- 3) Communication material in the RIE site: communication and dissemination materials should be put in place in a permanent manner to both promote the project and attract more potential interested stakeholders. This material will include, for instance, posters and leaflets that will be designed and included in the communication toolkit developed in WP7.

Look for spaces that have different uses to keep them vibrant and useful when project activities are not taking place:

- Co-working space
- Newspaper library with "internet point"
- Literature club activities
- Book exchange point
- Repair café
- Second-hand market
- Handcrafts workshops
- Sewing class
- Wellness spot (yoga, Pilates or fitness lessons)
- Language courses
- Dance lessons
- Digital skills lessons



- Movie nights
- Theatre lessons
- Chess club
- Business meeting centre
- Photography workshops



## 3.2 Step1: Stakeholders Identification

**STEP 1: STAKEHOLDERS IDENTIFICATION** aims at supporting Dynamos in **selecting and categorizing different stakeholders and to determine those groups that are more important for the RIEs activities**. It provides indication on the procedures to be followed locally to identify and map the community of stakeholders (Fig. 6 below).

To ensure effective representation of stakeholders, identification in RURACTIVE has three phases:

- Phase 1: BRAINSTORMING Identifying all potential stakeholders and stakeholder groups including groups at risk of exclusion and under-representation (M8-9).
- Phase 2: ANALYSING Analysing and assessing the stakeholders by reasons for engagement and impact on the project, interest, influence and inclusivity aims (M8-9).
- Phase 3: PRIORITIZING Prioritizing the stakeholders that are most important for the RIEs and composing the RIEs Local Task Forces (M8-9).

#### The outcomes of the Step 1 are:

- a Stakeholder Database where stakeholders are organised by RDDs and are assessed in terms of reasons of engagement and impact on the project, interest, influence and inclusivity principles; the database also already contains the identification of the groups at risk of exclusion and under-representation that the Dynamos want to involve in the RIE codevelopment creation activities.
- preliminary identification of the Local Task Force.

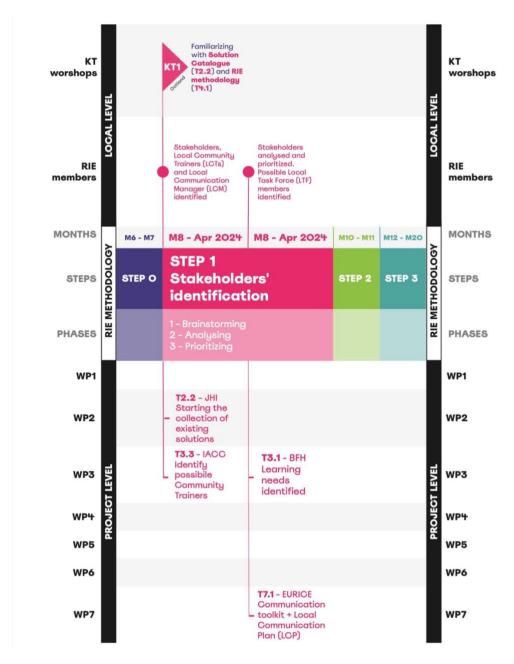
#### Monitoring Step 1:

- Stakeholder Database Version 1 and 2 compiled (Internal Stakeholders Database-Milestone 9-M12). A screenshot of the two versions of the Stakeholders Database is attached to this deliverable (see Annex II).
- A report summarizing main outcomes of Step 1 including the Stakeholders Database Version 2 (see Annex II), a power point utilized for the analysis ad prioritization of stakeholders (see Annex II), an indication of the composition of the Local Tas Force and an indication of the composition of the RIE community with the supposed different degrees of engagement (collaborate, involve, consult, inform).

For the scope of RURACTIVE Step 1 and its phases - Brainstorming, Analysing and Prioritizing - are facilitated methodologically through a prepared layout in Miro, to which Dynamos have access in the RURACTIVE Share Point, a screenshot of which is part of the annexes (Annex II).



Figure 6. STEP 1 timeline



### Phase 1.1: Brainstorming

The BRAINSTORMING phase is the first phase within Step 1: Stakeholders identification. In this phase you think about possible stakeholders to be contacted and make a list organized by stakeholders characteristics and by the selected RDDs. The stakeholder database is the starting point for all the following phases and steps. The brainstorming phase is also useful for the identification of the groups at risk of social exclusion and underrepresentation and for later setting up RIE Local Task Forces (see phase 1.3 and 2.1).

The stakeholder database is a baseline that can be modified according to the needs of the project activities, for example whenever new interests in participation can be identified. The stakeholder identification process should be reassessed regularly throughout the whole process to ensure that no one has been missed and all stakeholders, that are affected by, who can influence, or may have an interest in the project are represented and involved.

### **Examine categories of stakeholders**

For a comprehensive brainstorming on stakeholders to involve, it is important to take into consideration all aspects of the project and all areas that the project might have an influence on throughout the entire duration of the activities. To do so, you might find it useful to consider two different and interrelated spheres:

- Two to four of the six RURACTIVE RDDs (the ones that have been chosen in Step 0): Sustainable multimodal mobility, Energy transition and climate neutrality, Sustainable agrifood systems and ecosystem management, Nature-based and cultural tourism, Culture and cultural innovation, Local services, health and wellbeing.
- Four stakeholders' categories: Policy, Research, Industry/services/investors, Public/users.

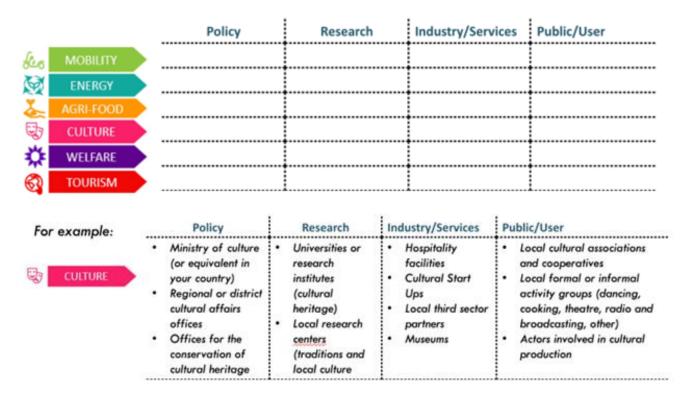
The four categories are functional areas that help you to identify all the relevant actors for the project by bringing together stakeholders from public institutions and private/civic organizations and groups<sup>9</sup> and are used to assess stakeholders' possible involvement in each RDD. This can assist you in working through all the possible stakeholders from each sector that could be relevant to the RIE activities. The following table (Fig.7) exemplifies the interrelation of the RDDs and the four domains of

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stakeholders.

Figure 7. Stakeholder domains and RDDs



Within your list of stakeholder, you can further identify two types of stakeholders: **transversal stakeholders and RDDs specific stakeholders**.

**Some stakeholders are transversal**, as they can be listed as relevant for all or multiple RDD, either because they influence local politics, policies and local development or because they strongly relate to the crosscutting priorities of climate, biodiversity and social justice. Some examples are municipalities, regional offices, schools and educational institutions. Often, transversal actors can support long term and policy impacts.

Other stakeholders are RDD specific, as they are only or mostly relevant for one RDD and not for all of them. The list of RDD specific stakeholder typologies is not exhaustive but constitutes a blueprint for you to check that no-one is left behind when listing the stakeholders and compiling the stakeholder database. When compiling the Stakeholders Database remember to always list your transversal stakeholders in each relevant RDD of your choice.

Taking all these suggestions into consideration, you can now start thinking and working on the identification of the stakeholders and groups to involve in the process of RIEs activation.

It is highly recommended to start identifying stakeholders departing from:

- Previous collaborations
- Dedicated databases (e.g agricultural companies census, tourism providers portal, etc.)



- Internet and social media
- Local multipliers (e.g. people or stakeholders that are very well known in a specific RDD that can support in developing a coherent list of relevant stakeholders)
- Previous innovation projects that happened in the area related to the specific RDD

It is important to remember your investigation of previous innovation projects and the communities of stakeholders that were involved at the time that you carried out in Step 0. Some of the stakeholders in your list might be actors you have already established relationships with within your local community, and therefore communicating with them might be easier and faster. This can also give you an idea of the actors that showed the most engagement in the past and that could possibly also contribute more actively or with more interest to the activities of the RIE. It can also help you to understand which groups or individuals where never involved before in an innovation project and you may need to reach out to in different modalities. It could also be possible that other entities in your territory are carrying out stakeholder engagement processes in the same period that you are performing similar activities. That can create opportunities for synergies (e.g. both processes aim at developing new innovative energy solutions) and/or challenges (e.g. stakeholders fatigue in joining all the activities organized) that should be carefully taken into consideration.

We suggest that you start thinking first about entities, associations, organizations that you could collaborate with. This is specifically valid when you think of the Policy, Research, Industry/services/ investors typologies of stakeholders and when considering groups at risk of social exclusion. Think also of individual stakeholders but remember that putting them in the stakeholders' database will require extra care because of privacy and sensitive data concerns (see paragraph: Compile the Stakeholders Database). Please consider that EU GDPR rules (i.e. informed consent) apply whenever personal data of individuals are collected, not data of institutions or organizations. Before inserting any personal data in a table, check legal conditions (i.e. informed consent as of art. 14 GDPR), also liaising with your DPO and/or the Coordinator.

# Consider groups at risk of social exclusion and underrepresentation in your community.

While brainstorming potential stakeholder to involve in the activities of the RIE, remember to take into consideration groups at risk of social exclusion and underrepresentation. In line with the definitions and categorization outlined in the Key Principles, it is crucial to properly identify, engage, and empower all community members, especially those facing social exclusion. This includes groups such as young people (aged 18-29), older individuals (over 65-75, varying according to the local retirement age norms), people with physical and mental disabilities or impairments, migrants, and ethnic, linguistic, and religious minorities, the long-term unemployed and LGBTQIA+ populations. It's important to note that additional or different social groups may be relevant in various contexts, and you should

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broaden your view to consider also lesser-known groups or groups that haven't shown interest before in co-development projects because they might have been excluded from relevant information. Remember that gender concerns are to be integrated as a transversal focus. Rural women must be included in all phases of the process, and to ensure this you will be later asked to respect specific targets and quotas in the composition of the RIE community.

To gain a deeper understanding of social exclusion or underrepresentation processes in your community, consider conducting a **community assessment**. This assessment serves as a crucial step in ensuring that your stakeholder identification process is as inclusive and informed as possible. Begin by taking into consideration the available data concerning the **demographic composition of your community**. This includes factors such as age, gender, ethnicity, race, religion, language, and socioeconomic status. This step back is foundational to identifying potential underrepresented groups. **Consider also social challenges, economic disparities, and environmental concerns and issues that your community face, to pinpoint the groups most affected. Employing an intersectionality lens while looking at social exclusion process in your area is the key. People belong to multiple identity groups simultaneously, and these intersections can result in unique experiences of privilege and exclusion. For instance, someone's experience as a young woman from an ethnic minority may differ significantly from that of an elderly man from the majority group. By acknowledging these intersections, you can better comprehend the multifaceted nature of social vulnerabilities within your community. This initial community assessment will feed in and be better refined into the Dynamos' Baseline elaborated in the framework of WP5.** 

Before passing to the next phase, you need to identify and select one to three groups at risk of exclusion that you want to engage in the co-development of solutions for each RDD. Check again your list of stakeholders, reflect on who might be missing from your list and why. Reassess and repeat the process aiming to identify further potential missing stakeholders until you can identify at least one group at risk of exclusion. Reflect on the process and write down the challenges (e.g. group particularly disengaged/disenfranchised) or reasons for their absence (e.g. absence of migration in a specific community). Remember also that rural women should be represented in your stakeholders list and make sure that you have considered gender concerns (see key principles) while brainstorming.

Please remember that when identifying groups at risk of social exclusion and underrepresentation you are dealing with very sensitive data. Always refer to groups or organizations and not to individuals and make sure to fallow the EU GDPR rules and suggestion provided by RURACTIVE Ethic Advisor in the chapter Compile the Stakeholders Database.

#### **INCLUSIVITY TIPS FOR STEP 1 - PHASE 1:**

Ensuring the inclusion of women and the groups at risk of social exclusion and underrepresentation in your area, requires a strategic approach that could benefit from the identification of local associations, intermediary organizations or local influencers.



- **Associations:** Local associations such as elderly clubs, youth clubs, religious collectives, sport clubs and groups, and women's organizations, play a pivotal role in connecting and identifying such social groups within your area. These associations often have established trust and relationships within the community, making them key allies in the identification process.
- Intermediary organizations: such as cooperatives, second chance schools, charities, and non-governmental organizations (NGOs): These organizations are essential in bridging the gap between larger development initiatives and grassroots communities. They could be organizations working with unemployed people, people with disabilities, people at risk of poverty, LGBTQIA+ community and others. They can act as intermediaries to identify, connect, and empower excluded groups, especially those that may be considered "hard to reach" due to various factors such as social stigma, geographical isolation, or lack of awareness. It is useful to collaborate closely with these intermediary organizations during the identification process.
- Local influencers: local influencers are stakeholders actively involved in the activities of the community or particularly influential among them. They have some degree of influence in the community and can help spread the word, inform, and reach others that might be otherwise hard to persuade or lack trust. They could include the local librarian, or a parent in the parent association of a school, or a local religious or spiritual leader, or the responsible of a local influent organization. They also include digital influencers active on social media, who can share their stories, experiences, and insights with other stakeholders, and act as intermediaries to overcome resistance. The influencers can serve as a valuable source of information, connection, and networks that can facilitate both the identification (Step 1) and engagement (Step 2) of these groups.

To provide specifics on where and how to effectively identify the social groups you selected, consider the following:

- **Women:** collaborate with charities and NGOs that promote female-led entrepreneurship and training, and women's associations.
- Young people: Collaborate with nearby universities, evening and second chance schools, youth organizations, and sport clubs to identify young people (18-29 years old) in your community. Additionally, explore social media pages and online platforms that are commonly used or managed by youth groups
- **Older people:** Engage with senior clubs/groups, senior centres, retirement homes, and healthcare providers who cater to the elderly population. These entities can provide valuable insights into identifying and connecting with elderly individuals.
- **People with disabilities:** Partner with local disability support organizations and healthcare facilities that offer specialized services to identify individuals with disabilities that might have an interest in the project.
- **Migrants and minorities:** Connect with cultural or religious organizations that serve migrant and minority communities in the village. These organizations can help bridge connections and provide access to these groups.
- Long-term unemployed: Collaborate with employment agencies, job centres, and vocational training institutions that specialize in re-skilling and up-skilling programs. Additionally, partnering
   Activating RIEs for community-led development and empowerment

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- with local NGOs and community organizations that focus on economic inclusion and workforce development can provide direct access to this group.
- **LGBTQIA+:** Collaborate with LGBTQIA+ advocacy groups, community centres, and social service organizations that focus on LGBTQIA+ issues. Engage with online platforms and social media groups that are popular within the LGBTQIA+ community for both support and networking. Participating in local Pride events or other community gatherings can also be an effective way to connect with LGBTQIA+ individuals.

### **Recognize Local Community Trainer** 10

During the stakeholder identification phase, you are encouraged to engage in a process of recognizing individuals or groups (organizations or informal collectives) who possess digital competences and the attitude of changemakers – the so called RURACTIVE Local Community Trainer (LCT). These persons/organization might be trainers, educators, professionals, or working around various digital skills.

The ideal profile for a LCT includes:

- Highly motivated individuals: those who are eager to learn and acquire new concepts.
- Knowledge sharers: persons who are not only willing to acquire knowledge but are also enthusiastic about disseminating it within the community.
- Availability and autonomy: Individuals who are readily available and can work independently.
- English proficiency: Confidence in both written and spoken English is crucial for effective communication and learning across European areas (e.g. like in the context of RURACTIVE).
- Educational skills: the ability to teach and facilitate learning experiences is key.
- Collaborative attitude: Trainers should be approachable and adept at working collaboratively.
- Maker skills: some experience in design, digital fabrication and coding is valuable.

The identification of possible LCT is an integral part of the RURACTIVE project. They will be engaged in training activities planned in WP3, Task 3.3. As you embark in the stakeholders' identification phase, it is important you start reflecting on these characteristics to identify suitable candidates.

To identify potential LCTs, considering exploring the following:

• **Educational institutions**, universities or training centres in your area could be a fertile ground for finding such talents.

<sup>&</sup>lt;sup>10</sup> In RURACTIVE Local Community Trainers are defined in line with: Schmidt, A., Guy, J., Dominguez, X., (2021), Pop-Machina Circular Maker Academy: Building circular maker capacity through training (Deliverable 3.4). Leuven: Pop-Machina project 821479 - H2020



- **Digital learning platforms** (on-line courses and e-learning platforms) are excellent resources to find individuals with the necessary skills.
- Social media platforms and professional networks (such as LinkedIn), or specialized forums and groups on other social media, can be useful for identifying individuals, collectives or organizations operating in your area with these skills set.
- Additionally, you may also want to look into local tech meetups, community workshops, and innovation hubs including makerspaces, hackerspaces and fab labs<sup>11</sup>, as these places often attract individuals with a passion for technology and community development.

While your efforts to identify a suitable LCT in your area are crucial, the WP4 and WP3 coordination teams will support you. **Do not worry if your search proves challenging, IAAC will assist by launching a dedicated call to attract appropriate candidates.** 

# **Compile the Stakeholders Database**

When compiling the Stakeholders Database remember to consider that EU GDPR rules apply whenever personal data of individuals are collected, not data of institutions or organizations. You should be aware that you can freely insert the names of organisations, bodies, companies, etc. in a table as they are not personal data (i.e. info@alpha.org or the phone number of an institution's reception). Different considerations need to be done whenever names and personal phones are collected. This may be lawful both if the data are collected directly from the person with informed consent and also where data are further processed for purposes not incompatible with the original ones, BUT the individuals (data subjects) must be timely informed in compliance with art. 14 GDPR (i.e. information to be provided in case of the indirect collection of personal data from third parties).

You have been provided with two Stakeholders Databases: one that is personal to be used and kept by your Dynamo only and one that is shared on the RURACTIVE SharePoint. It is important to notice that no one of the RURACTIVE projects partners will have access to your local Stakeholders Database, which will contain personal and sensitive data, but only to the version uploaded on the RURACTIVE SharePoint. The version uploaded on SharePoint will not contain any personal data.

Once you have included the potential actors to be engaged in the Stakeholders Database you can use the database to proceed with the following *analysing* and *prioritizing* phases. The excel database will be your point of reference during all the activities of the RIE.

#### STAKEHOLDER DATABASE INCLUSIVITY CHECK:

After compiling your stakeholder database, check to ensure that no one has been inadvertently left out. Ask yourself the following questions:

<sup>&</sup>lt;sup>11</sup> For an overview of makerspaces, hackerspaces and fab labs in Europe see: https://cop-demos.jrc.ec.europa.eu/eu-makerspaces-map , https://fablabs.io/labs/map, https://www.makery.info/en/map-labs/
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- Does my stakeholders' list reflect a diverse range of generational perspectives? Have I ensured representation from different age groups, including young, middle-aged, and elderly stakeholders?
- Have I incorporated stakeholders from diverse socioeconomic backgrounds?
- Is the rich cultural and ethnic diversity within my community represented in the stakeholders' database?
- Have I considered stakeholders with varying levels of education and skill sets?
- Have I excluded stakeholders with diverse abilities? Does the list include representation of people with disabilities?
- Have I actively reached out to intermediary organizations and explored the most appropriate channels for stakeholder identification?

# Phase 1.2 Stakeholder analysis and assessment

The ANALYSING AND ASSESSING phase is the second phase within Step 1: Statehooders' identification. In this phase, you build on the list of stakeholders identified in phase 1.1 to consider and assess potential interest and reasons for taking part into the RURACTIVE project activities and the benefits stakeholders could gain when participating in the co-development process.

In this phase you should reflect around the reasons to involve specific stakeholders and prioritize them to engage in the project activities by considering the three Is: assessing their level of Influence (estimated impact), level of Interest and specifically considering Inclusion as a prioritizing factor.

### Understand the reasons to involve

After having identified typologies of stakeholders for RDDs as well as transversal stakeholders and having selected societal groups at risk of exclusion, you can proceed in understanding why you would want to involve a certain stakeholder in the project and the reasons why the stakeholder would want to be involved. In version 2 of the excel database, you can add next to the details on the typology of stakeholders, columns with reasons to involve them, and reasons why they might wish to engage with the co-development activities.

Ask yourself the following questions:

- Why would I want to involve this stakeholder? How could the activities of the RIE benefit from their presence and engagement? Do they have a particular expertise that could be very useful? Are they part of a group at risk of exclusion and underrepresentation and could bring in their perspective? Do they have a specific interest in the RIE because of their community activities or business?
- Why would the stakeholder want to be involved? How could the activities of the RIE be advantageous for the stakeholder? Which benefits could the project bring them? Is the stakeholder usually active in the community? Are they part of a group at risk of exclusion and underrepresentation, and could they benefit from the activities?



You should also explain why not engaging with some stakeholders when that is relevant. By understanding the reasons to involve the stakeholders, you can better understand the needed expertise and resources for each RDD, what strength a stakeholder might bring to the table and what impact they could have on the project. By considering the reasons why a stakeholder might want to be involved, you can start to understand how a stakeholder could benefit from the solutions codevelopment process and in so doing start to understand which group could gain the most benefits from the project.

# Understand interest, influence and inclusion priority

To assess how stakeholders could make useful contributions and positively influence the project, and whether they will be affected by the outcomes, it is useful to consider stakeholders in relation to their relative levels of interest and influence in each RDD or in all of them. Nevertheless, in RURACTIVE these factors should always be considered in relation to the inclusivity principles regarding groups at risk of exclusion and underrepresentation. Therefore, RURACTIVE utilizes a 3 factors matrix, or Three I Matrix, that includes not only the influence and interest domains but also the transversal characteristic of inclusion priority based on the RURACTIVE principles outlined in the introduction to this Deliverable. This means that priority in involving stakeholders in the co-development activities will be assessed not only by considering high level of interest and influence but also by considering groups at risk of social exclusion and underrepresentation.

You can start assessing stakeholders by considering the two domains of influence and interest.

#### Within RURACTIVE stakeholder influence is defined as:

**high:** the stakeholder has direct impact over policies, processes, resources and activities and has the power to modify or deliver impact;

**low:** the stakeholder has no impact over policies, processes and resources.

#### Stakeholders' interest is defined as:

high: the stakeholder is directly, personally or as part of a group, affecting and affected by the RDD;

low: the stakeholder is not affecting or affected by the RDD.

You can plot your stakeholders in the matrix according to their potential interest and influence in cross-cutting priorities or RDDs. Moreover, you should also consider whether stakeholders should be included in the RIE activities in a low or high degree based on the inclusivity principle referring to their belonging to a group at risk of social exclusion and underrepresentation.

The aim of addressing inclusivity is to identify stakeholders who are at risk of exclusion or underrepresented within each local context and in terms of specific RDDs, to prioritize them in the engagement and empowerment steps.

Inclusion priority is defined in relation to the stakeholders previously identified and as:



**high:** the stakeholder belongs to group at risk of exclusion and underrepresentation and personally or as part of a group, may directly totally or partially benefits from or supports the co-development of the place-based solutions within your RIE;

**low:** the stakeholder does not belong to group at risk of exclusion and underrepresentation and its involvement is not a priority in terms of inclusion

In the matrix that you can use as board to perform this exercise (see Fig. 8 as an example) you can place a dot on the stakeholders that have a high degree of inclusion to make sure that you consider this characteristic while selecting the stakeholders you want to collaborate with. To support this process, we suggest to "push up" the labelled stakeholder into a higher level of involvement (collaborate and involve), despite its initial position in the matrix.

When assessing interest, influence and inclusion priority go back to the reasons you wanted to involve the stakeholder and the reasons why the stakeholder might want to be involved that you have previously assessed. Remember also that some stakeholders might be potentially negatively impacted by some of the activities of the project, and this should be taken into careful consideration in your analysis and assessment in order to avoid or limit to the minimum negative impacts on certain stakeholders.

The following Fig.8 provides an example of what the matrix looks like and how the assessing phase can be carried out.



Figure 8. Three I matrix – Influence, intertest and inclusion



The four boxes represent a level involvement in the RIE's activities, from the lowest level (inform) through the middle levels (consult) to the highest level (involve and collaborate):

- Stakeholders in the **collaborate box** (high interest –high influence) are those with which it is likely to be most beneficial to engage. They may be able to supply relevant information, permissions, resources, or useful skills and capacities to the co-development activities or may be profoundly impacted by the outcomes. When a stakeholder is characterized by a high degree of inclusion priority (colour coded with a red dot) they should be actively collaborating with the activities of the RIE. Stakeholders in the collaborate box are to be engaged right away as they are the ones that will be most actively working in the co-development activities of the project. They are also the main aspirants to become part of Local Task Forces.
- Those in the **involve box** (high interest low influence) are very supportive towards the project co-development activities but they might lack the capacity to deliver impact. **In RURACTIVE**, stakeholders in this box, that are also characterized by a high degree of inclusivity (colour coded with a red dot), play a fundamental role in the innovation process and become

influential by being actively engaged and allying with other stakeholders. These are often the stakeholders that have been historically excluded from projects because of the low level of influence and may also be considered 'hard to reach', and that might need special attention to secure their engagement and to empower them. They must be engaged or informed right away Consider also that colour coded stakeholders in this box could be moved to the collaborate box when considered necessary.

- Those in the **consult box** (high influence low interest) are highly influential but might not have so much interest in the project or low capacity and resources to engage actively in the activities of the RIE. When a stakeholder in this box has a high degree of inclusion priority (colour coded with a red dot) they could be moved to the involve box. Stakeholders in the consult box are to be informed right away to stimulate their participation in the project.
- Those in the inform box (low interest-low influence) are stakeholders who have little interest in or influence over project outcomes. When they are characterized by a high degree of inclusivity (colour coded with a red dot) their interest might be aroused by being informed right away and by paying special attention to test their possible engagement.

To better understand who to collaborate with, involve, consult and inform, ask yourself the following questions:

- Collaborate: Is the stakeholder particularly influential because of their connections within the community? Is the stakeholder particularly influential or interested because of their activities and business in your area? Are they relevant because of the inclusivity principle of RURACTIVE (e.g. gender)? Could they provide essential resources for the activities of the RIE to take place? Are they part of a group at risk of exclusion and underrepresentation, and could they benefit from the activities?
- **Involve:** Is the stakeholder particularly interested but not so influential? Do they belong to a group at risk of exclusion and underrepresentation? Even if the stakeholder has little influence, is the stakeholder still relatively interested and is it relevant because of the inclusivity principle of RURACTIVE (e.g. gender or groups at risk of social exclusion)? If the stakeholder is highly interested could the RIE benefit from involving them?
- **Consult:** Is the stakeholder particularly influential in policies or in financing the codevelopment activities of the project? Does the stakeholder have specific knowledge or expertise from which the co-development activities could benefit? Are they highly influential and are they also part of a group at risk of exclusion and underrepresentation?
- Inform: Is the stakeholder not really interested in the Project or in the specific RDD? Is the stakeholder not influential for the development of the RIEs' activities but still would want to be part of the RIE community? If the stakeholder belongs to a group at risk of exclusion and underrepresentation, even if it is difficult to engage them you can still leave them at a lower level of engagement (inform) and set up specific strategies to reach them or keep them informed.



Remember that these are guiding questions, and you might want to give relevance to engaging some specific stakeholders instead of others. Nevertheless, you should always take into consideration the inclusivity principles and make sure that the collaborate or involve box contains at least one group at risk of exclusion, as well as including an adequate representation of rural women.

This analysis and assessment support you in the next phase of prioritizing stakeholders and to determine how to engage each stakeholder (see Step 2: Stakeholders Engagement).



# Phase 1.3: Prioritizing

The PRIORITIZING phase is the third phase within the stakeholder identification step. In this phase Dynamos build on the previous analysis and assessment and on inclusivity principles to select stakeholders that will be most relevant to engage with for the RIE's activities and put together groups of stakeholders for the selected RDDs that will be most actively involved in the co-development process, or Local Task Force.

Stakeholder prioritization is a crucial phase as it determines which stakeholders should be more involved based on the characteristics emerging from the analysing phase and the value and impact of their potential contribution. This phase is important to better allocate resources, build strategic partnerships, and effectively meet the needs not only of those who have the most significant impact on the project's outcome but also of the groups at risk of exclusion that the co-development process wants to address and of the solutions' beneficiaries.

# Prioritize stakeholders for the RIE

Based on the previous phase of analysing and assessing, you have determined relevant stakeholders for each RDD, including stakeholders with relevant expertise, with high interest and high priority degree of inclusion. Within this macro group of identified stakeholders you can select the ones that you consider most relevant for the RIE community composition. Start by looking at the stakeholders that you might want to collaborate with (the ones in the collaborate box), then consider the ones that you want to involve. You can later address the ones that you might want to consult and inform as they will be less actively involved in the activities of the RIE. You can select as many stakeholders as you think is useful, but you should have at least more than 15.

In general, the prioritization of stakeholders within RURACTIVE should focus on RDD relevant expertise, gender equity and empowerment of groups at risk of social exclusion and underrepresentation. You can consider:

- Expertise (as previously assessed in phase 1.1)
- Benefits (as previously assessed in phase 1.1)
- Selected groups at risk of social exclusion and underrepresentation (as previously assessed in phase 1.1)
- Interest (as previously assessed in phase 1.2)
- Influence (as previously assessed in phase 1.2)
- Inclusion priority (as previously assessed in phase 1.2)

# **Compose the RIE Local Task Forces**

Whitin the list of stakeholders that you have prioritized for the RIE, you can now select who will be asked to take part as a member of the RIE Local Task Force.

The Local Task Force is composed of four to seven stakeholders selected between the list of stakeholders that will work on different smart, and community led solutions related to multiple RDD



and support Dynamos in identifying local challenges and needs. **They are the core working group of the RIE community.** The identification of the LTF is also the preliminary step for the establishment and consolidation of local multi-actor RIEs (Task 4.2).

The LTF is composed as follows:

- the coordinator;
- 1 member of a socially excluded or underrepresented group;
- 1 Local Community Trainer;
- 3 to 4 other prioritized stakeholders.

You can choose the members of the LTF among the stakeholders identified to collaborate with, because they are the ones that will be most actively working in the solution's co-development. According to the local context and the RDDs you have selected, you could also consider choosing stakeholders falling into the involve and consult boxes.

Try to ensure the Local Task Force is composed of, when possible and depending on the local context, one stakeholder for each selected RDD and one stakeholder for each domain: Policy, Research, Industry/services/investors, Public/user.

The stakeholders that will be part of the LTF will formally ensure their availability and participation in all the activities of the RIE by signing a letter of commitment (form provided by UNIBO in the annexes to this Deliverable). They will also support the coordinator or coordinators effectively in contacting and engaging other stakeholders (Step 2) and in setting up the activities for stakeholders' empowerment (Step 3). Stakeholders that are part of the LTF can obtain visibility on the RURACTIVE website and social media accounts when they would want to, and benefits for their commitment can be assessed case by case in each Dynamos.

It is important to remember that the composition of the RIE and LTF might change after Step 2: STAKEHOLDER ENGAGEMENT depending on the stakeholders willingness and availability to take part in the project activities. If one or more stakeholders are not available or not willing to be part of the RIE or Local Task Forces, Dynamos should always go back to the stakeholder's database and comply as much as possible with the provided inclusivity principle for the selection of alternative stakeholders. It can also happen that during the engagement step new actors might come in and voice their availability to be part of the RIE or Local Task Force. In this case insert them in the stakeholder database, analyse and assess them and understand if involving them in the RIE, in the Local Task Force or if you need to give priority to other actors.



# 3.3 Step 2: Stakeholders Engagement

**STEP 2: STAKEHOLDERS ENGAGEMENT** aims at supporting Dynamos in connecting and engaging stakeholders that have been identified in the previous step (see Fig.9 below). On one side, it provides indication to make stakeholders aware about the RURACTIVE project, including its aims, objectives and methods, and, at the same time, it gives practical guidance on stakeholder recruitment to start activating local multi-actor RIEs, ensuring participation.

The process involves contacting each potential stakeholder, previously identified by the Dynamos, setting out the terms of reference for the RURACTIVE project and clarifying the expectations for each stakeholder in terms of activities, calendar, key steps and outputs.

To ensure effective participation of stakeholders, the engagement step in RURACTIVE has three phases:

- Phase 1: SETTING THE COMMUNICATION MESSAGES AND CHANNELS AS PART OF THE LOCAL COMMUNICATION PLAN (LCP). It is the preparation of tools and the identification of channels aimed at communicating the project and inviting stakeholders to join the RIE in line with the Local Communication Plan developed within Task 7.2 (Local Rural Communication) – M10.
- Phase 2: ENROLLING LOCAL TASK FORCE. It aims at establishing Local Task Forces, based
  on the stakeholder prioritization done in Step 1, before starting the stakeholder's
  engagement process. Local Task Forces members will help and support the RIE coordinator
  in the RIE activities M 10.
- **Phase 3: INVOLVING STAKEHOLDERS.** It focuses on getting in touch with the identified stakeholders, making them aware of the RURACTIVE project's aims and features, and getting their confirmation of participation to activate the RIEs M 10 to M 11.

The outcomes of the stakeholder engagement step are:

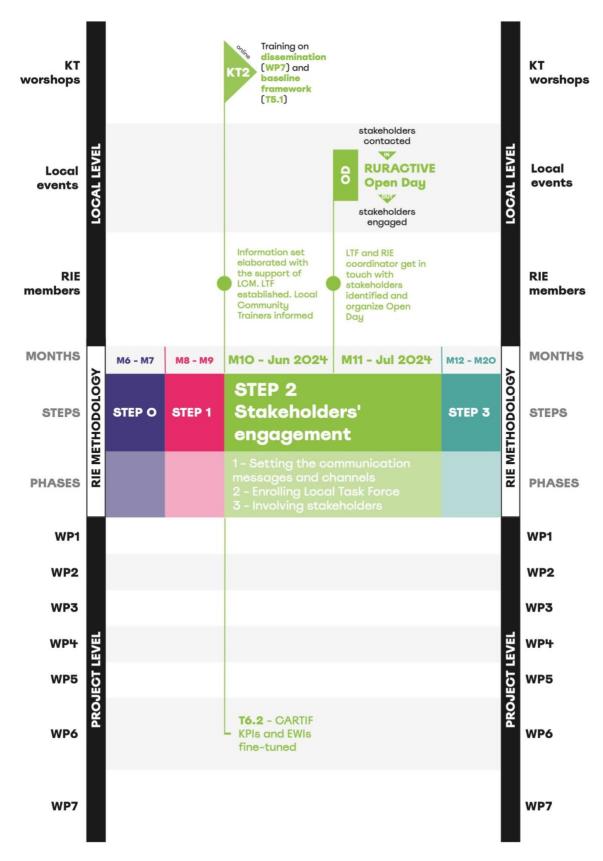
- Getting the commitment of the Local Task Forces (LTF);
- Launch of the call for the identification of the Local Community Trainer (LCT);
- The organization of the RURACTIVE Open Day;
- An updated version of the stakeholder database where stakeholders confirm their willingness to receive news about the project;
- Increased stakeholder awareness around RURACTIVE main objectives and possible outcomes in their territories.

#### Monitoring Step 2:

 Composition of the LTF, materials produced for communication and RURACTIVE Open day report.



Figure 9. STEP 2 timeline



# Phase 2.1: Setting the communication messages and channels as part of the Local Communication Plan (LCP)

EURICE will oversee development of the **Local Communication Plan (LCP)**, a document describing the communication activities tailored to get the local community involved. This task is part of WP7 and will start with the identification of the **Local Communication Manager (LCM)**, a person of the RIE community in charge of managing the project communication at local level and supported by EURICE in WP7. This plan will be the foundation of communication with local stakeholders and it will follow the inclusivity tips for Step 2 (see below). It aims at sharing the goals and the vision of RURACTIVE, supporting the engagement phase in identifying appropriate communication messages and tools to be used, inviting local actors to join the local multi-actor RIE, and communicating the activities and the workshops, both of which will take place in Step 3. The communication set will also inform potential stakeholders on future local activities and workshops specifying preliminary timing, outcomes and kind of involvement required. To be clear in the communication and inform potential stakeholders on the kind of commitment required for this project, it is advisable to define when and where future local activities and workshops will take place before starting the preparation of the information set.

While this information will be detailed in the LCP, local communication should include the following:

- Integrate in the Dynamos' webpage general information about RURACTIVE in local language, the role of the RIE in the project, how the RIE will function (e.g. location, coordinating entities, activities), and the potential benefits for the local territory and the stakeholders. It will be used to inform potential stakeholders and provide them with information about the project. If the Dynamos do not have a webpage, they may refer to the social media page see below. It is recommended to add link to the official website page of the RURACTIVE project, which is in ENGLISH.
- **Social media account/s:** depending on the diverse pre-conditions of the Dynamos, they may choose to open a new social media account related to the project or they may use the channels they already use. This will be further developed and defined in the LCP.
- leaflet, flyer, posters or roll ups, designed by EURICE and translated by the Dynamos providing general information about RURACTIVE, the role of the RIE in the project, how the RIE will function (e.g. location, coordinating entities, activities), and the potential benefits for the local territory and the stakeholders. It will be used to communicate with potential stakeholders informing them about the project. It can be used both in printed and electronic forms and it can be sent by email, posted on social media and hung up in public spaces of the local area.
- radio/tv/ local newspapers: depending on the diverse context Dynamos may choose to use local radio/television to provide general information about RURACTIVE, the role of the RIE in the project, how the RIE will function (e.g. location, coordinating entities, activities), and the potential benefits for the local territory and the stakeholders. This will be further detailed in the LCP.



The background knowledge for such an information set can be prepared within Task 7.2 (Local Rural Communication), and further adapted and translated to local languages by the LCM supported by Dynamo and the Local Task Force. Below, important inclusivity tips to be considered to accomplish this phase are listed.

### **INCLUSIVITY TIPS FOR STEP 2 - PHASE 1:**

During the **STAKEHOLDER ENGAGEMENT STEP**, it is critical to craft a thoughtful communication strategy that ensures clear, direct, and effective dialogue with all stakeholders. This approach is fundamental to guarantee that no one is overlooked during the stakeholder's engagement step. Keep in mind that some stakeholders such as the groups at risk of social exclusion you identified, have historically been excluded, misrepresented, or not been properly considered in similar initiatives, so reaching out to them may require additional effort. Here are some specific tips to follow:

- Develop a comprehensive communication strategy that is complete, accessible, and multichannel to effectively reach diverse groups. Utilize various communication channels, media, tools, and messaging tailored to specific target groups. For instance, use social media platforms like Instagram and TikTok to engage with young people, and consider local press/radio announcements for reaching older adults. All communications should be accessible for every kind of ability. Be sure it is accessible in audio, video, and written formats.
- Make it clear that the participation in RURACTIVE RIE's activities is inclusive and open to all community members in the communication material you develop. Mention that the collaborative process welcomes participation from all community members. Be specific when communicating about activities, mentioning that they are tailored for specific demographics, such as youth, the elderly, migrants, people with disabilities, etc. Declare the commitment to ensuring gender balance and gender equity in decision-making processes to be carried out. For instance, you might include a statement like: "The call for participation welcomes individuals of all genders, ages (18 to 99 years), both long-standing and new residents, including migrants, as well as people of diverse abilities and professions".
- Recognize that cultural barriers can impact participation, leading to the underrepresentation of certain groups. Be culturally sensitive in your outreach, respecting local customs and values. Address these cultural aspects when communicating with different community's members. Use language that avoids reinforcing negative stereotypes or stigmas. Ensure that communication is respectful and inclusive. Employ inclusive language in communication materials, refraining from expressions or language that may diminish the experiences or reinforce stereotypes based on gender identity, age, personal or social conditions, ethnicity, or religious affiliation.
- Be mindful of linguistic differences and provide translations or access to translators when necessary to ensure effective communication with all community members. Offer information materials and communication in multiple languages, especially in linguistically diverse communities. Consider also the possibility of communicating in local dialects or local languages when it is appropriate and when it could grant wider accessibility to information and engagement. Try to avoid jargon and to communicate in layman's terms, using plain language and avoiding unnecessarily complex words and phrases.



• **Gender equity in communication:** Use appropriate professional titles for each interlocutor, avoiding gender-specific or biased terminology. If the language allows, consistently use feminine forms for roles, titles, and professions alongside their masculine counterparts. Avoid using different communication styles or tones when addressing different genders. Treat all interlocutors equally and respectfully. If appropriate to the context and if the language allows, include the option for people to state their preferred gender pronouns when communicating (e.g. in email signatures) and ask for pronouns if necessary.

# Phase 2.2 Enrolling Local Task Force (LTF)

# **Getting in touch with LTF potential members**

Based on the database of stakeholders and their assessment and prioritisation in Step 1, you should start getting in touch with stakeholders that have been prioritized and identified as possible members of the LTF and enrol them right away as supportive figures for Step 2: Engagement. The stakeholders identified to collaborate with are those with which it is likely to be most beneficial to engage as members of the LTF. They may be able to supply relevant information, permissions, resources, or useful skills and capacities to the co-development activities or may be profoundly impacted by the outcomes. According to the context of your territory and the RDDs you have selected, you can consider engaging also stakeholders falling into the involve and consult boxes as part of the LTF.

To ensure representativeness and equity in the composition of the Local Task Force, specific inclusivity requirements are called for:

- **Gender balance:** the ideal gender target is a distribution of at least 60% for one gender and 40% for another. **In RURACTIVE this means that at least 2-3 members of the LTF should be women.**
- In addition, strive to have at least 1 representative within the LTF who belongs to a group at risk of exclusion and underrepresentation. This inclusion ensures that the perspectives and needs of socially excluded communities are integrated in the design of the solutions. Please do consider groups at risk of exclusion and underrepresentation as the potential target/users of the co-developed solutions with respect to the selected RDDs. This may facilitate the choice of the societal group to be integrated in the task force (e.g. older people for mobility solutions).

The identification and enrolment of LTF is the prior step for the establishment and the consolidation of the local multi-actor RIEs. The Local Task Force members should be approached directly, and sufficient efforts should be invested in engaging them into the project. To get a first contact with this stakeholder, it is recommended to follow three stages:

- 1. Use the contact information that you have gathered in your local Stakeholders Database and send an email, phone or text them to briefly explain to them the main objectives of the project, why their participation would be beneficial for the project and the local community and what they can gain from their participation. The email (or the phone call or text message) must be in local language, it should provide some simple general information about the local RIE and invite the stakeholders contacted to become members of the LTF. The email (or text message) can also contain link to the webpage, link to the social media pages and/or the leaflet/flyer attached. In the annexes to this Deliverable there is an email example in English language, that needs to be translated and tailored according to local stakeholders.
- 2. Organize a first informal informative meeting with interested stakeholders. Stakeholders who make themselves available to join the LTF will be invited to join a first informal information



meeting, attended only by you (Dynamo), RIE coordinator and possible LTF members. At this meeting, you are asked to present your organization and the project's goals and features, specifying the role and the effort of the LTF in terms of activities, calendar and outputs. To get possible LTF members more involved and dedicated to the project aim, you should provide a list of benefits for people who decide to join the LTF (e.g. a short paragraph of the LTF member's organization published on the official project website, a certificate of attendance signed by the Project Consortium, etc.).

3. Ask those who agree to participate to sign a commitment of intent. After the presentation, stakeholders confirm their willingness to became official members of the LTF, leaving their contacts and signing a commitment of intent. This is an informal document declaring the commitment of the stakeholder to be an active part of the LTF, that will be drafted by Dynamos and the components of the LTF highlighting needed collaboration and potential benefits.

If the minimum number of 4 persons interested in joining the LTF is not reached and/or the inclusivity requirements are not met (at least 2 to 3 members should be women), you are warmly invited to get in touch with other potentially interested stakeholders until the initial conditions are fulfilled (see paragraph Compose the RIE Local Task Forces under Step 1).

# **Recruiting potential Local Community Trainer/s**

Local Community Trainer (LCTs) have a crucial role in the LTF and in the overall RIE empowerment step. Indeed, they will be trained during the co-development phase, to be then able to train local communities around digital skills. IACC, partner leader of Task 3.3 - Supporting Dynamos in overcoming the digital divide, will train the LCTs and will support the whole process of improving the digital skills of the community.

As detailed in paragraph 3.2 (Step 1 - Phase 1) LCTs should have both technical competencies and great soft skills and motivation. For this reason, the recruitment of these individuals/organizations follows two parallel steps:

- Launch an Open Call through your communication channel to recruit a LCT, with the support of IACC. The Open Call describes the requirement to become a LCT (detailed in step 3.2).
- Make initial contact with possible people/entities identified in Step 1 to make them aware about the Open Call, explaining the role and commitment of this person in the local RIE and the project activities, and to inform and invite them to participate to the recruitment process.



# Phase 2.3: Involving Stakeholders

Once LTF are established, the stakeholders' involvement phase should start. Check the stakeholder database together with your LTF. In detail, examine the list of identified stakeholders and their related interest and influence to allow LTF members to suggest new stakeholders that might be included and/or fix some features of existing ones. When considering the Stakeholders Database, be aware of following personal data processing guidelines (see Chapter 6 of this Deliverable).

Once the Stakeholders Database is checked, start contacting the listed stakeholders, departing from the prioritized stakeholders (see prioritizing phase), and using the communication materials and the appropriate channels (see setting the communication messages and channels and the LCP). This phase focuses on getting in touch with stakeholders to make them aware of RURACTIVE project and to get their willingness to participate inviting them at the first local event: the RURACTIVE Open Day.

The process involves contacting each potential stakeholder, previously identified, setting out the terms of reference for the RURACTIVE project and clarifying the expectations for each stakeholder in terms of activities, calendar, key steps and outputs. This phase ensures that the contact for each stakeholder is the most appropriate for the needs of the project activities and clarify any other aspects regarding RIEs activities and communication.

Remember that during the engagement phase you might want to reconsider some of the outcomes from step 0 and 1 (e.g. the stakeholders database, RIE site(s)). While engaging LTF and other stakeholders of the RIE you can learn from people about what issues are present in your context and therefore flexibly adapt your previous selections to address their needs and preferences.

With the support of the LTF and the LCM, involve and engage stakeholders in the RURACTIVE RIE, inviting them to the first RURACTIVE Open Day and starting to make them familiar with the project. In accordance with the four levels of involvement defined in the analysing phase of Step 1, use different level of communication for each type of stakeholder following the steps below:

- Reach out to stakeholders identified as persons to inform through the communication channels defined in the LCP: social media, radio/tv/local newspapers, public calls, webpage, contacts with local organizations and influencers, etc. Rely on channels that already exist in your geographical areas because at the beginning of the project implementation, the local stakeholders will have little awareness about the project-level communication channels and if communication is conducted via the channels that are familiar to them, it will significantly increase the credibility of project information. Furthermore, informal communication with the members of local groups is very helpful, (i.e. simply asking them the best way/channel to reach out to their organizations/institutions). The LCP will be the main reference document in this step.
- Contact stakeholders identified as people to involve and/or consult through direct contact: as detailed for the LTF the process should follow various steps depending on the type of Activating RIEs for community-led development and empowerment

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stakeholders and including emails, text messages and direct phone calls – whenever details are available.

• Reach out to stakeholders you want to collaborate with through direct contact (emails, text messages and direct phone calls) and organizing personal informal meetings.

To widen the RIE community and involve interested people that were not included in the stakeholder database, follow these additional steps.

- Reach out to stakeholders leveraging on the knowledge and experience of the members of the LTF.
- Reach out to stakeholders through direct visit and through intermediary organizations: engagement of the Dynamos in popular community locations (e.g. bars, squares, places of worship, local associations, etc.) and leave leaflets, brochures and other materials with defined contact points for getting further information.
- Organize smaller info meetings in popular and strategic community locations (e.g. pubs, squares, places of worship, local associations, etc.).

Keep in mind to get in touch with groups at risk of social exclusion and underrepresentation identified in the previous step and adapt your communications methods according to the needs of each group (follow Inclusivity tips for Step 2).

#### **INCLUSIVITY TIPS FOR STEP 2 - PHASE 3:**

During this phase, it is crucial to put an extra effort to ensure that stakeholders that have historically been excluded from similar initiatives are properly reached out. Here are some tips to follow:

- Leverage local associations and intermediary organizations: Utilize local associations and intermediary organizations (e.g., cooperatives, youth groups, schools, local sport and recreational centres), as those contacted for Step 1, as valuable sources of information and contact points for connecting with excluded and underrepresented communities. These organizations often have established trust within the community and can facilitate the connection and engagement with specific community's groups especially the hardest to reach.
- **Engage local influencers:** After having identified local influencers, leaders, or respected individuals within specific communities in Step 1, involve them in the engagement process. Their endorsement can enhance trust and participation, especially among those who might be skeptical.
- **Community engagement events:** Organize community events, fairs, and public meetings where you can directly engage with and identify stakeholder groups.
- **Gender-specific engagement:** Recognize that women may be more willing to participate if the facilitator or contact person is a woman. Encourage diverse gender representation in engagement roles, including RIE Coordinators.



In the annexes to this Deliverable there is an email example in English language, that needs to be translated and tailored according to local Dynamos and recipients.

# **Organise the RURACTIVE Open Day**

The RURACTIVE Open Day is the kick-off of the activities at a local level, and it represents the official introduction of RURACTIVE to the local community. his occasion allows stakeholders concerned to get aware of the aims and the features of the project and to eventually ask questions to the coordinating entities.

At the Open Day, the RIE coordinator presents the RIE goals and features, the Dynamo organization, and the members of the LTF. It is important to highlight that the composition of the LTF may also be flexible, thus if other stakeholders express their willingness in participating to it, you should consider this possibility.

During this event, sufficient effort should be put in specifying the role and the effort of the stakeholders involved in terms of activities, inputs, and outputs. An almost definitive calendar of future activities is shared. It is suggested to end your presentation with a questions and answers session, to allow participants to clear doubts and ask questions. Specific event organization logistics and communication will be further defined in the Dynamos' LCPs.

During the event and after its end, stakeholders are asked to confirm their willingness to participate in the activities of the RIE. To do so, interested people can leave their personal contact details signing a letter of consent (see annexes to this Deliverable). Information gathered by the RIE coordinator will update the stakeholder database.



# 3.4 STEP 3: Empowerment

STEP 3: EMPOWERMENT aims at supporting Dynamos in empowering and activating the stakeholders that have been identified and engaged with in the previous steps. The empowerment phase involves two core sets of activities: 1) the co-development and co-implementation of the Local Action Plans (LAP) and 2) the training and capacity building. Within this document and for the remit of RURACTIVE, we will limit the description of Step 3 to the definition of the main steps to undertake the co-development of the LAP, including the Local Workshops (LWS), while the co-implementation will take place in WP5, and the training and capacity buildings are at the core of WP3. The co-development phase will start approximately around M12 and will last around 9 months involving various activities to support local RIEs in the co-development of LAP. Fig. 10 summarized the core interconnections of the diverse activities, showing, at the same time, the activities that will take place at a 'project level' and those that will take place in the Dynamos territories. Specifically, the main project activities that provide input and assistance to Dynamos are summarized below the timeline. These activities cross all project WPs and more specifically:

- WP2 includes core project activities related to setting up the whole conceptual and operational framework and will collect existing place-based solutions that may be used as 'inspirational examples' to be tailored in Dynamos' territories. For this reason, the Solutions Catalogue, available in M14, will be incredibly useful for rural communities that would like to learn from others about how innovations have been implemented in other communities and as a specific tool to be used during the LWS2. Moreover, WP2 will develop a framework to support Dynamos in undertaking a local policy analysis that will allow them to align their LAP with existing policy and to leverage potential additional funding from local opportunities, ensuring the long-term suitability of their LAP (WP5).
- **WP3** is mostly concerned with creating capacity and skills to empower rural communities. In this direction Task 3.3 will define a program for identifying, selecting and training LCTs that will then train local communities around digital skills and that will have a crucial role within Dynamos LTF. Moreover, MOOC created within Task 3.4 will be tested within Dynamos RIE to tailor their contents to the current needs of local community.
- **WP4** is the WP where this deliverable is embedded, and it is fully dedicated to supporting Dynamos towards the co-development of their LAP. This WP also integrates the Open Call for Innovators.
- **WP5** includes not just the co-implementation and the co-monitoring phase but will also define the Dynamos' baseline collecting data around socio-economic, cultural, demographic, environmental and climate indicators as defined in Task 5.1. These baselines will be at the base of WS1.
- **WP7** defines projects' communication, dissemination and exploitation activities and their tasks are therefore crucially related with the Dynamos LAP co-development and co-implementation.



More specifically, for what concern the co-development phase, Task 7.1 is responsible not just of producing audio visual material to boost local communication, but it is primarily in charge of assisting Dynamos in developing their Local Communication Plans as a crucial tool for Step 2 (Engagement)

In all this process UNIBO will follow the Dynamos with one-to-one mentor activity. Moreover, some technical partners such as IACC and F6S will also have quite a crucial role in this step, supporting different activities.

To ensure active and effective participation of stakeholders, the engagement step in RURACTIVE has three phases:

- Phase 3.1: Enrolling Local Community Trainers and ensuring active participation
- Phase 3.2: Co-development activities
- Phase 3.3: Presenting the Local Action Plans

The outcomes of the stakeholder's empowerment step are:

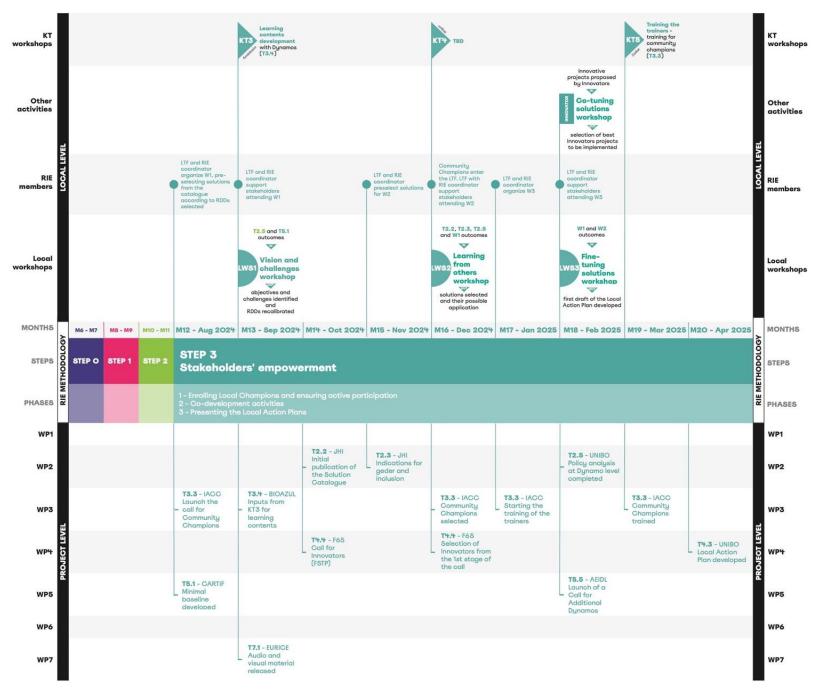
- Solutions to be implemented selected for each RDDs,
- Local Action plans developed

### Monitoring Step 3:

short reports for each dedicated events organized by the Dynamos



Figure 10. STEP 3 timeline





# Phase 3.1: Enrolling Community Trainers and ensuring active participation

# **Enrolling Local Community Trainer/s**

The process of enrolling LCTs unfolds through a collaborative pathway led by IAAC with the support of the different RDD's.

- 1) LOCAL COMMUNITY TRAINERS SELECTION: dealing with the identification of trainers within local communities both through open calls and directly selected from RIEs stakeholders', occurring from M11 to M16. It's a multi-step process that begins with the co-definition of the ideal candidate profile, ensuring alignment with project goals and community needs. Following this, an open call is crafted and disseminated, detailing the selection criteria to attract a wide array of candidates. A participation guide is prepared to provide applicants with essential information on the project and their potential role. This guide aids in launching the open call across various communities to ensure extensive reach. To further clarify the project's objectives and the crucial role of LCTs, webinars are conducted, encouraging informed and enthusiastic applications. A detailed judging process then follows to select the most suitable candidates based on predefined criteria, focusing on their potential for leadership and community engagement. The selected individuals are notified of their acceptance, marking their first step towards making a significant impact. Finally, the announcement of the finalized list of LCTs is made publicly (website and social media), celebrating their selection and highlighting the project's aims to the broader community.
- 2) TRAINING THE TRAINERS: where LCTs will be trained (online training and in presence training) with the necessary digital and technical skills and knowledge to empower and improve rural communities' digital literacy, from M17 to M21.
- **3) INTERVENTIONS:** in which training sessions with local communities will take place run by the LCTs, accompanied and supported by IAAC, running fromM21 to M25.



Figure 11. Enrolling Local Champions process and timeline

# **Granting active participation**

**Ensuring the engagement and active participation of LCTs, local influencers ad relevant figures within the RIE community** in the co-development activities greatly contribute to establish trust ad support the participation efforts of stakeholders through the moths. Moreover, local influencers could make sure to keep a high level of attention towards the activities of the co-development process, stimulating members of the RIE ad making sure that people are less prone to drop off.

Facilitation is also an important aspect of STEP 3: Empowerment. Providing the necessary skilled and trained resources, such as facilitators and moderators, to facilitate and animate the local workshops ensures the effective participation of stakeholders. Facilitators should guide the activities impartially, by promoting open communication and collaboration and ensuring that all participants are heard, particularly those traditionally underrepresented, and their contributions are valued. They should also support the efficacy of the activities in reaching the set objectives and outcomes of each workshop. Good facilitations ensures that the participating members of the RIE community feel valued and acknowledged and trust that their presence is never a waste of time but always an effort towards shared goals of the RIE community.



# Phase 3.2: Co-development activities

The core activities of the co-development phase are **four Local Workshops (LWS)**, to be carried out between M13 and M18 in the RIE community. Specifically, this phase will include four LWS whose outputs will constitute the core skeleton of the LAPs:

- LWS1: Vision and Challenges workshop where RIEs will set up a common vision for the future of their territories and will integrate the baseline defined in WP5 with the integration of local stakeholders around their main local challenges and needs. The clear definition of these challenges and needs will be at the basis of the development of the LAP and of the Open Call for Innovators coordinated by F6S and integrated in Task 4.4. The vision for the future of the RIEs will be co-developed with the support of forecast and scenario planning techniques. Indeed, the Dynamos with their LTF and the support of UNIBO will co-develop possible scenarios that will support the RIE in better framing the possible futures of their territories thus boosting their vision.
- LWS2: Learning from Others Workshop where RIEs will use the Solutions Catalogue (WP2) to identify, tailor and develop potential new solutions to tackle their challenges and needs. This workshop will produce a shortlist of possible solutions to be included in the LAPs.
- LWS3: Co-tuning Workshop where RIEs will be presented with the ideas of possible solutions developed by the innovators selected through the first stage of the 'Open Call for Innovators' (Task 4.4). Innovators will showcase and pitch their ideas to the RIEs in a face-to-face or hybrid workshop and get feedback by local community members around how to co-tune those. This step will support the decision of the RURACTIVE Evaluation Committee around which innovators should be invited to stage 2 and fully develop their solutions with support from the RURACTIVE Innovators Programme and the FSTP (see the Open Call for Innovators).
- LWS4: Fine-tuning Workshop where RIEs will work upon the shortlisted solutions coming from WS2 and will define detailed LAPs to co-implement and co-monitor each solution
- One final event to present the LAPs and launch the implementation phase at local level (Phase 3.3).

Throughout the process the role of the LTF will be to support Dynamos to define the main content of the WS and to elaborate the outputs in between the different workshops.

#### **INCLUSIVITY TIPS FOR STEP 3 PHASE 2:**

During the planning and execution of local workshops, it is crucial to employ facilitation and organizational practices that are as inclusive as possible. Following earlier steps, you have identified and mobilized a representative, inclusive, and balanced pool of stakeholders, considering diverse



genders, ages, ethnicities, languages, abilities, and occupations. Now is the time to ensure inclusion and accessibility for everyone during the activities' implementation.

→ For an event to be inclusive and accessible, all organizational, management, attention to detail, services, and technical or technological solutions must enable any person, regardless of their specific abilities and needs, to access, participate, and interact in every activity. Take into consideration that common reasons that prevent people to attend such kind of initiative include: care-giving commitments, dietary restrictions or needs, incompatible work schedules, or lack of personal transportation.

Here are some practical tips to ensure your workshops are inclusive in their practical implementation:

- Timing: Not only space but also time significantly influences participation. In Step 0, you already reflected and made choices to ensure the accessibility and inclusivity of your RIE Site. Now, it's important to reflect inclusively on the timing of your events as well, ensuring they are compatible with work commitments and caregiving responsibilities.
- Logistical adjustments for accessibility: If your RIE site is not 100% accessible to everyone, communicate this in advance and consider corrective measures. Make necessary logistical adjustments, such as installing ramps for wheelchair access, ensuring ramps have a slope of no more than 5-6%, and clearly signposting the path to barrier-free access. Reserve parking spots for people with disabilities.
- Services for families: Provide support services to facilitate work-family balance, such as on-site childcare and nursing areas. Consider setting up a supervised room for children or breastfeeding-friendly areas. Be accommodating and meet the needs of parents with young children.
- Food allergies and preferences: Be proactive and responsible regarding food intolerances, allergies, or dietary needs/preferences when organizing meals, catering, or coffee breaks. Gather information on potential allergies, intolerances, or specific needs beforehand and provide necessary solutions. Aim to make menus available with clear allergen labelling. For prepackaged or pre-prepared food, include lactose-free, gluten-free, and other allergen-free options, as well as vegetarian and vegan choices.
- Translations and audio-visual support: Assess the need for translators or audio-visual support materials.
- Environmentally friendly providers: For any providers you select, whether for catering or other services, prioritize the choice of environmentally responsible suppliers and local providers. For example, prefer those who avoid using plastic.
- → Remember, the best way to offer an open and inclusive experience is to gather information about your stakeholders' needs before organizing events and workshops. Identify potential barriers, commitments, or needs that could hinder their participation in advance and tailor your interventions accordingly.



The following paragraphs provide schematic guidelines on the co-development of the Local Workshops. Each of the following tables presents an indication of the timeline, participants, main goals of the activity, needed inputs, expected outputs and a rough indication of logistic and budget aspects. The needed inputs and expected outputs sections of the table highlight the relations with other WP and partners of RURACTIVE. Workshop activities, methodologies, facilitation will be detailed in a series of guidelines that will be developed and shared with Dynamos and will be the basis of the KT workshop to be held in the following months.



Table 1. Schematic guidelines of Local Workshop 1. Vision and Challenges

# LWS 1. Vision and Challenges Local Workshop

#### Short description

Co-development of scenarios and visions to define challenges, needs and objectives. Dynamos and LTF will co-produce scenarios together (e.g. socio-economic, climate demographic) to be discussed with the RIE community to develop visions, achievable goals and targets, as well as the challenges to be targeted by the vision.

\*This LW is a critical step in the co-creation of solutions as it is setting the challenges that will be used by F6S to launch the Open Call for Innovators. At the end of the workshop (1 week) the LTF — with support from the Dynamos representatives - will refine the outcome of the activity to fill in the required challenge template for the Open Call. Only completely and correctly presented challenges by the indicated deadline will be incorporated in the Open Call (i.e. it is not possible to make alterations to the Open Call material when the call is live).

When

September 2024 (M13)

Where

RIE site(s)\*keep in mind accessibility

Who

RIE communities (Dynamos, LTF, other stakeholders)

Goals

- 1. to make stakeholders aware of their current situation and of their vision for the future
- 2. to support the RIE Community and TPs in developing a common vision, objectives and in identifying challenges.

Expected results and outputs for other WP

- 1. Scenarios co-creation (LTF, JHI)
- 2. RDD recalibrated
- 3. Challenges selected (from proposal and new challenges emerging from local context and needs)
- 4. Challenge template filled in for each Dynamo challenge to be integrated in the Open Call (RDD, identification of strategic objectives, challenge description)
- 5. Strategic objectives identified
- 6. Qualitative inputs to the baseline (T5.1, CARTIF)

Needed inputs and connections with other tasks

Dynamos and LTF: Scenarios (demography, society, economy, climate)

F6S: list of objectives/categories to be selected and challenge template (with example filled in to take as a reference) to later fill in, setting the terms of reference for the Open Call; introduction slides on the Open Call and challenges definition, to support the moderation.

T2.4 (WP2, AEIDL)

First outcome of policy analysis

T5.1 (WP5, CARTIF)

Minimal Baseline developed

Role of LTF

to help in the scenario construction and to ensure completion of the Challenges template for the Open Call

Type of event and logistics

Full day workshop with breaks (5 hs)

Needed equipment: projector, boards, post it, papers (including printed template), pens, tables and chairs, camera, computer, WIFI connection



Communication and Dissemination of the event

Others: healthy snacks, coffee breaks and lunch (catering)

EURICE can support with design of materials and templates, dissemination on all project-level communication channels, guidance for dissemination on dynamo local communication channels if necessary.



Table 2. Schematic guidelines of Local Workshop 2. Learning from Others

# LWS2. Learning from Others Local Workshop

		es		

This WS will allow RIEs to explore possible solutions to be implemented in their territories related to the RDDs chosen.

Dynamos and LTF will pre-select solutions that may be relevant for their territories for each RDD in the form of cards to be discussed with the RIE community. From the RIEs discussion, Dynamos will get a list of potential solutions to be tailored, either coming from the Solutions' catalogue, possible brand-new solutions coming from the RIEs' stakeholders.

When

December 2024 (M16)

Where

RIE site(s)\*keep in mind accessibility

Who

RIE communities (Dynamos, LTF, other stakeholders) \*By M16 Local Community Trainers join the LTF

Goals

- 1. to inspire stakeholders by looking at the good practice ad lessons learnt collected in the RURACTIVE Catalogue
- 2. to support the RIE community in identifying the solutions they want to develop in each RDD

Expected results and outputs for other WP

- 1. Solutions identified
- 2. Initial alignment of solutions with local policies
- 3. Alignment of solutions with gender ad inclusion principles
- 5. Qualitative inputs to the baseline (T5.1, CARTIF)

Needed inputs ad Connections with other tasks Dynamos and LTF: Outputs of LW1 JHI: Indications for gender and inclusion

UNIBO: Indications for climate

T2.5 (WP2,JHI) Solutions catalogue T2.5 (WP2, UNIBO) Initial Policy analysis

**T6.3 ALM** 

Initial version of the decision support system

Role of LTF

Pre-selection of solutions related to the selected RDDs between the ones collected in the RURACTIVE catalogue of solutions (WP4)

Type of event and logistics

Half day workshop with breaks (3.5 hs)

Needed equipment: projector, boards, post it, papers, pens, tables and chairs,

Others: healthy snacks and coffee breaks (catering)

Communication and Dissemination of the event

EURICE can support with design of materials and templates, dissemination on all project-level communication channels, guidance for dissemination on dynamo local communication channels if necessary.



Table 3. Schematic guidelines of Local Workshop 3. Fine tuning

# LWS3. Fine tuning Local Workshop

			ion

This WS will allow RIEs to refine the selected solutions (LW2) to define their viability, including their economic and financial one, according to the key principles ad key aspects of RURACTIVE (including inclusion, participation, climate mitigation and adaptation, social justice and biodiversity) and to develop a clear understanding of how to implement the selected solutions (e.g. with the help of a modified business Canva). This will lead to a first draft of the LAP. \*The Local Community Trainer will participate to the workshop, and they will propose specific actions of the LAP such as the trainings.

When

February 2025 (M18)

Where

RIE site(s)\*keep in mind accessibility

Who

RIE communities (Dynamos, LTF, other stakeholders) \*By M16 Community Campion join the LTF

Goals

- 1. to make stakeholders aware of the different elements necessary to implement the solutions
- 2. to define a sustainable business plan3. to draft a preliminary Local Action Plan

Expected results and outputs for other WP

- 1. Solutions broken down into feasible elements ad steps
- 2. Initial alignment of solutions with local policies
- 3. Alignment of solutions with gender ad inclusion principles
- 5. First draft of Local Action Plan

Needed inputs ad Connections with other tasks Dynamos and LTF: Modified business Canva, outputs of LW1 ad LW2

JHI: Indications for gender ad inclusion

UNIBO: Indications for climate

Role of LTF

Creation of the modified business Canva

Type of event and logistics

Half day workshop with breaks (3.5 hs)

Needed equipment: projector, boards, post it, papers, pens, tables and chairs,

amera

Others: healthy snacks and coffee breaks (catering)

\*LW3 and LW4 could be carried out in the same day

Communication and
Dissemination of the

event

EURICE can support with design of materials and templates, dissemination on all project-level communication channels, guidance for dissemination on dynamo

local communication channels if necessary.



Table 4. Schematic guidelines of Local Workshop 4. Co-tuning

# LWS4. Co-Tuning Local Workshop

Short description	Presentation of the solutions proposed by the innovators to the RIE community and collection of feedback from the community.				
When	February 2025 (M18)				
Where	RIE site(s)*keep in mind accessibility				
Who	RIE communities (Dynamos, LTF, other stakeholders) *By M16 Community Campion join the LTF				
Goals	1.to present stakeholders with the outcomes of the first stage of the Open Call for Innovators, via a pitching session and technical presentation 2.to collect feedback from the RIE community on the solutions presented by the innovators* - such feedback will be an integral part of the decision criteria when assessing the solutions to be selected and financed by the cascade funding in stage 2 (after M19), for deployment with the local communities. (F6S)				
Expected results and outputs for other WP	1. Solutions from Innovators presented, and feedback collected				
•	Dynamos and LTF: outputs of LW1 ad LW2 F6S: outcomes of the Open Call for Innovators, including presentation of the solutions proposed				
Role of LTF	Moderators				
Type of event and logistics	1.5 hs  Needed equipment: projector, boards, post it, papers, pens, chairs, camera  Others: healthy snacks (catering)  *LW3 and LW4 could be carried out in the same day				
	EURICE can support with design of materials and templates, dissemination on all project-level communication channels, guidance for dissemination on dynamo local communication channels if necessary.				



# Phase 3.3: Presenting the Local Action Plans

This phase consists in one final event to present the LAP and launch the implementation phase at local level.

Table 5. Schematic guidelines of the Local Action Plan presentation meeting

# **Presenting the Local Action Plans**

Short description	Presentation of the Local Action Plan to the whole local community.
When	April 2025 (M20)
Where	RIE site(s)*keep in mind accessibility
Who	RIE communities (Dynamos, LTF, other stakeholders) and all interested other actors of the local community
Goals	<ul><li>1.to present to the RIE community and all interested local actors the LAP</li><li>2. to collect feedback on the LAP</li><li>3.to present the implementation phase (Task 5.2, UCD)</li></ul>
Expected results and outputs for other WP	<ol> <li>LAP and solutions to be implemented presented</li> <li>Feedback on the co-development process shared</li> <li>Activities and timeline of Task 5.2 presented</li> <li>Feedback on the LAP collected</li> </ol>
	Dynamos and LTF: LAP, feedback on co-development process UCD: Activities and timeline of the implementation phase (Task 5.2)
Role of LTF	Moderators, feedback collectors (preparing the questionnaire)
Type of event and logistics	Half day event (3.5 hours)  Needed equipment: projector, chairs, camera  Others: lunch (catering)  *consider carrying out the event on a weekend or at a time that allows greater participation from the local community
	EURICE can support with design of materials and templates, dissemination on all project-level communication channels, guidance for dissemination on dynamo local communication channels if necessary.



# 4. Monitoring the codevelopment process

Monitoring activities aim at assessing the RURACTIVE co-development process from M1 to M20. Activities will include reports, and other material that Dynamos will be asked to produce and deliver to RURACTIVE partners by M20. All this material will be the backbone of the LAP in each Dynamo. The following paragraphs describe the monitoring activities for each step of the Step-by-Step methodology.

#### STEP 0 - GETTING STARTED

The getting started step will be monitored through a report summarizing the main outcomes of Step 0, including:

- the indication of the RIE coordinator, the selected RDDs, and the identified RIE site(s);
- the territory identified for the collection of data to feed the baseline (WP5).

#### STEP 1 - STAKEHOLDERS' IDENTIFICATION

Stakeholders' identification will be monitored throughout each phase with:

- The Stakeholders Database Version 1 compiled by Dynamos (MILESTONE 9: Internal Stakeholders Database, M 12). Personal data regarding stakeholders will not be contained in the database shared for the purpose of monitoring, as well as in any other report.
- a report summarizing the main outcomes of Step 1, including:
  - The Stakeholders Database Version 2 compiled by Dynamos (MILESTONE 9: Internal Stakeholders Database, M 12) (see Annex II). Personal data regarding stakeholders will not be contained in the database shared for the purpose of monitoring, as well as in any other report.
  - A Power point utilized for the analysis ad prioritization of stakeholders (see Annex II);
  - An indication of the composition of the Local Task Force;
  - An indication of the composition of the RIE community with the supposed different degrees of engagement (collaborate, involve, consult, inform)

### STEP 2 - STAKEHOLDERS' ENGAGEMENT

Stakeholders' engagement will be monitored throughout each phase through the materials produced for communication, including the information set. Moreover, a report assessing the agenda and the activities carried out at the info day will be drafted.



#### STEP 3 - STAKEHOLDERS' EMPOWERMENT

Stakeholders' empowerment will be monitored throughout each phase through short reports for each dedicated events organised by the Dynamos. Reports will be drafted including relevant information about the activity carried out, such as number of participants, the team and their roles, the methodology and material used, a description of the main ideas and outcomes generated, the agenda of the event, the tools used for event dissemination, etc. Each report will contain:

- The event agenda.
- Information about the participants, i.e. stakeholder groups attending the event, with specific attention to the groups at risk of social exclusion, invitation criteria and number of attendants. Signature lists will be kept by Dynamos at their premises and will not be shared with any other partner. Similarly, personal data will be not mentioned in any of the reports.
- A short description of the overall structure of the local workshop including the process followed.
- A short description of the key emerged objectives, good practices, ideas, experiences, suggestions.

Moreover, quantitative assessment for the monitoring of RURACTIVE activities will be carried out. Quantitative assessment deals with the number of events organised and the number of stakeholders engaged. The table below reports a draft indication of the minimum number of indicators that will be monitored for each Dynamos' activities.

Indicators
Number of participants
Number of local associations involved
Number and type of methods/tools
Number of <i>active</i> participants (per gender) participating
in the RIE activities
Number of <i>passive</i> participants:
<ul> <li>Number of people following the project or</li> </ul>
Facebook, Instagram, LinkedIn and Twitter/X
pages

**Furthermore**, after the organisation of dedicated co-development local workshops, the participating **stakeholders will be asked to fill in a short questionnaire** to provide feedback about the organisation of the workshops, to get input for the organisation of the following meetings and, if relevant, about the organisation of other tailored activities. **These assessment questionnaires will be anonymous** and stakeholders taking part into the activities will be encouraged to compile them after the organisation of the activity. The questionnaires will be made available either in print form at the workshop venue or as Google Forms.



# 5. Ethics concerns for each step of the methodology

The following section is an identification of the ethics issues emerging from each step of the proposed methodology for activating RIEs, which have been discussed with the RURACTIVE ethics advisor. Such issues would mostly pertain to the involvement of humans and the protection of personal data. It contains indications on how to deal with the recruitment of volunteers, the collection and processing of personal data, including special categories of data, of RIE stakeholders as well as templates for gathering informed consent, which we strongly suggest Dynamos to use and customise.

#### STEP 0: GETTING STARTED

DESCRIPTION: it ensures that all Dynamos have a strong understanding of the foundational elements necessary to start the process of activating the RIE, identifying one or multiple RIE sites where to run the meetings, brainstorming around the main Rural Development Drivers (RDD) to act upon with the solutions, selecting a RIE coordinator.

#### **Ethics issues**

• This phase will be run by Dynamos alone, there is no need to collect any data. We have identified no specific ethics issues to be addressed concerns in this phase.

#### STEP 1: STAKEHOLDERS IDENTIFICATION

DESCRIPTION: This section of the guidelines aims at supporting Dynamos in selecting and categorizing different stakeholders and to determine those groups that are more important for the Rural Innovation Ecosystems (RIEs) activities. It provides indication on the procedures to be followed locally to identify the community of stakeholders.

- **1.** Phase 1 Brainstorming--> DESCRIPTION: Identify all potential stakeholders and stakeholder groups including vulnerable groups at risk of exclusion and under-representation.
- **2.** Phase 2 Analysis and assessment--> DESCRIPTION: Analysing and assessing the stakeholders by reasons for engagement and impact on the project, interest, influence and inclusivity aims.
- **3.** Phase 3 Prioritization--> DESCRIPTION: Prioritizing the stakeholders that are most important for the RIEs and composing the RIEs Local Task Forces.

#### **Ethics issues**



- The recruitment and selection criteria of volunteers should be consistent at project level and consider the specificities of each community. Each partner should thus follow the coordinator's instructions, particularly as concerns gender balance, the involvement of vulnerable persons and the processing of personal data.
- When filling in the Stakeholders' Database (Stakeholders' Database first and second version for Dynamos only), only entities should be considered (organizations, cooperatives, ...). It might happen that individuals are also considered. In the case of entities, associations and organizations Dynamos can already fill in some boxes with the publicly available information about them without contacting them. For example: name, address or the email contact of people in a research institution or a local cultural association. In the case of an individual, they will have to first contact the individual stakeholder, via phone, email or other means of communication and inform them about the project activities. Before contacting the individuals, in particular if they are not direct contacts, such as friends or family members, best efforts should be made to provide first at least some basic information about data processing. The individuals should ideally be contacted by someone who already is in touch with them, avoiding surprise calls by extraneous persons. A pre-defined short text can be agreed for phone calls and text messages. For these latter it could include basic information and a link to the RURACTIVE web site, where data protection information can be found. Before adding their names to the first version of the database (no personal data) they need to go through a first step that ensures informed consent by the stakeholder to be put down in the database. During the phone calls, it should be clearly said that, if they wish to be involved, their express consent would be needed for privacy reasons and then agree on the best way to manage it, i.e. send an e-mail with the data protection information attached and get a positive reply, or set up a form to be filled in with the data protection information and a square to be flagged for consent. Very important! It should be very easy to withdraw consent, so the person should be able to send a simple e-mail or easily contact the persons in charge of the database. Whenever an individual is first contacted by e-mail, the data protection information should be either attached or very easily accessible, for example with a standard sentence at the end and a link to the RURITAGE data protection information on the web site. A VERY important aspect: it should be possible to document, to demonstrate that the individuals have been informed. This should be managed according to the concrete situation, e.g. in person with a printed document, via e-mail with messages to be securely stored, etc.
- When thinking of Local Community Trainers that are individuals/organizations with both social and digital skills and that will take a specific active role within the local RIE, individuals will also be directly involved. Dynamos can think about who they might be but before marking down their names, community champions who are individuals need to be informed and give express consent. How to manage that depends on the situation, i.e. phone call, e-mail message, etc. The same considerations as above would apply. Some basic information should always be given, with an informal approach and simple language, to clarify who will collect the data and what would be done with them and tell how to get the full information. They should also be told,



- where they can find the detailed full information sheet (i.e. link to the project web site, where applicable) and/or offer to provide a copy, either on paper or in digital format via e-mail.
- When identifying and selecting the vulnerable groups and groups at risk of exclusion and under-representation (e.g. the elderly and older adults, young, migrants and refugees, religious minorities, people with disabilities, members of the LGBTQ+ community, etc), these should always be contacted through associations and organisations and not directly, for instance because some team member has learnt from a relative that a certain person has a disability or has a specific religious or sexual orientation. This would be a severe violation of their fundamental rights and freedoms and could be a violation of data protection laws, leading to unwanted consequences and sanctions. Should there be no local association, then an attempt can be made with associations in other cities or regions, to see, whether they could help and check the potential presence in their lists of members of someone living in your area.
- When writing down their vulnerability in the database, this should be done in compliance with GDPR principles, thus only when an express, specific informed consent has been obtained and it is possible to provide evidence, to demonstrate that this has been done (e.g. a signed informed consent on paper, or a digital form filled in, etc.). Then, the partners should also adopt adequate technical and organisational measures to protect the collected personal data, in particular the data relating to vulnerabilities and certain personal states, such as being young or elderly. Mostly, such data would actually belong to the special categories of data, which are commonly referred to as 'sensitive data'. This is the list contained in the EU GDPR for your convenience: "personal data revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade union membership, and the processing of genetic data, biometric data for the purpose of uniquely identifying a natural person, data concerning health or data concerning a natural person's sex life or sexual orientation". As concerns the technical measures, each partner should also check with their IT Department or Colleagues what are the best measures that can be adopted to protect data and seek for help where possible. This could concern for example access via password, antivirus, backup, firewall, etc. As concerns the organisational measures, also the writing down of vulnerabilities should implement them. The concrete manner should be decided on a case-by-case basis. However, in general, you could for instance pseudonymise data concerning vulnerabilities, so that they would be accessible only to a very limited number of persons who really need them for project purposes. You could substitute the vulnerability with a corresponding number or code, and keep the explanatory information in a different place (i.e. 'elderly=1'; 'young=2'; 'migrant=3', etc.). Please always remember the 'data minimisation' principle of the GDPR: only personal data which are necessary to achieve the specific purposes should be processed. Project participants should check and process only the personal data they need. For example, if you want to draft some statistics, you do not need to use the first and last names of participants.

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#### STEP 2: STAKEHOLDERS ENGAGEMENT

DESCRIPTION: This second section of the step-by-step guidelines aims at supporting Dynamos in connecting and engaging stakeholders that have been identified in the previous step. On one side, it provides indication to make stakeholders aware about the RURACTIVE project, including its aims, objectives and methods, and, at the same time, it gives a practical guidance on stakeholder's recruitment to start activating local Multi-Actor RIEs, ensuring participation.

- 1. Phase 1: setting the communication messages and channels in line with lcp. It is the preparation of tools and the identification of channels aimed at communicating the project and inviting stakeholders to join the RIE in line with the LCP.
- 2. Phase 2: enrolling local task forces members. It aims at establishing Local Task Forces, based on the stakeholder prioritization done in Step 1, before starting the stakeholder's engagement process. Local Task Forces members will help and support the RIE coordinator in the RIE activities (M 10)
- **3.** Phase 3: involving stakeholders. It focuses on getting in touch with the identified stakeholders, making them aware of the RURACTIVE project's aims and features, and getting their confirmation of participation to activate the RIEs (M 10 to M 11)

#### **Ethics issues**

- Explicit informed consent should be obtained before any collection of personal data. The partners should seek do this in the most effective and appropriate way, in consideration of the specific context. The persons involved should not merely receive sheets of paper with long text written in legal jargon, in small print difficult to read, but should be really put in the position to be fully aware of what will be done with their data. A stratified approach could be adopted, by providing first some basic, indispensable information, which will be in fact read or listened to and then make the full text of the information sheet somehow available, or provide indications on how to find/get/download it. It is very important to remember that consent is never implicit! Express consent must always be obtained and partners must also be able to demonstrate it. Adequate documentation should thus be kept.
- Before sending e-mails, making phone calls, sending messages and using other forms of contacting stakeholders, an appropriate way should be found to provide at least basic information concerning the protection of personal data, and the means to have access to the detailed full information. This can be done through different channels, i.e. writing the link to the information sheet on the data controller's website on the leaflets and other material provided to the potential stakeholders in paper or digital form; a pre-defined text to be said at the beginning of the phone call, explaining at least on behalf of whom the call has been made (i.e. Partner 'x'), the origin of data (i.e. where the number has been obtained from, the purpose of the call, etc.). When organizing in-person events, information sheets should be made available to attendants in all reasonable ways, i.e. printed information on the reception table, information hung on a wall, etc



- The partners should carefully check how the first contact could/would be made, especially in case of vulnerable persons. The preferred option would always be through associations and organisations they belong to, and not directly. It should in any case be avoided to obtain the contact details, such as the phone number or e-mail from a third person and call, even without any previous notice, any vulnerable persons, telling them that we know their condition (of migrant or disabled person, for example). Special attention should also be paid to traditions of other cultures, where the direct contact between a man, especially if unknown, and a woman may not be welcome or deemed acceptable. For example, it could be sought to ensure that a woman (and not a man) from the project teams calls another woman.
- When **involving local influencers and intermediaries** to get in touch with stakeholders, partners should always remember that data protection rules apply also in case of (locally or more widely) famous persons. Thus, a first contact could be achieved via social media or other tools or means made publicly available by the same influencer. In case of involvement in the project, informed consent for their participation, with specific reference to their role, must always be sought.
- When contacted, **stakeholders enrolled in the Local Task Force** will fill in an online form aimed at collecting the interest shown in participating. In this case information sheets and the related consent forms are going to be included in the documentation used to agree to the collection and further processing of their personal data by the local dynamos partners. Partners should always remember that the consent section should be clearly presented, easy to identify and find. If the consent is given in the context of a written declaration which also concerns other matters, the request for consent must be presented in a manner which is clearly distinguishable from the other matters, in an intelligible and easily accessible form, using clear and plain language. Otherwise, the consent would not be valid.

#### STEP 3: STAKEHOLDERS EMPOWERMENT

DESCRIPTION: This third section of the step-by-step guidelines aims at supporting Dynamos in empowering and activating the stakeholders that have been identified and engaged with in the previous steps. The empowerment phase involves two core sets of activities: 1) the co-development and co-implementation of the Local Action Plans and 2) the training and capacity building.

- 1. Phase 3.1 Enrolling Local Community Trainers and ensuring active participation
- 2. Phase 3.2 Co-development activities
- 3. Presenting Local Action Plan

For this step, templates and instructions for privacy concern and data management are provided in Annex III.



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# Annexes



## Annex I: Supporting material for Step 1. Stakeholder identification

Below are reported the screenshots of the supporting material of Step 1: the stakeholder database version 1 (Figure 12), the stakeholder database version 2 (Figure 13), the Miro Board (Figure 14, Figure 15 and Figure 16). The link to the Stakeholder identification - Miro Board is available <a href="here">here</a>.

Figure 12. Stakeholder database - version 1 (screenshot)

STA	KEHOLDERS DATABA	SE									
' = cc	ompulsory data to be entered										-
	,,										
	Entity/association/organization								Groups at risk of exclusion and		
		Brief description*	Website	Email	Phone number	Domain*	Expertise - RDDs*	If 'transversal', please specify		Community champion	Notes
1											
2											
3											
4											
5											
6											
7											
8											
9											
10											
11											
12											
13											
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29											
30											
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35											
36											

Figure 13. Stakeholder database - version 2 (screenshot)

STAKEHOLDERS DATABASE								
	*Consider that a different level of inerest and influence L corresponds to a different level of engagement!	Level of interest	Level of influence	Level of engagement of the stakeholder				
		Low	Low	INFORM				
		Low	High	CONSULT				
		High	Low	INVOLVE				
		High	High	COLLABORATE				
	Consider RURACTIVE inclus	Consider <b>RURACTIVE inclusivity priority</b> and, if necessary, re-arrange the level of engagement.						
	Make sure to push to a high	level of engagement the	RIE groups or stakeho	dlers that might face <b>ex</b>	clusion and underrepre	<b>sentation</b> in yo	our area!	
			Phase 2 - Analysis					
	Reasons to involve: impact on the co-development							
NO. Entity/association/organization name	process	stakeholders	Level of interest*	Level of inluence*	Level of engagement			
1								
3								
4								
5								
6								
7								
8								
9								
10								
11								
12								
13								
14								
15								
16								
16 17								



Figure 14. Phase 1.1 Brainstorming - Miro Board. Part I (screenshot)

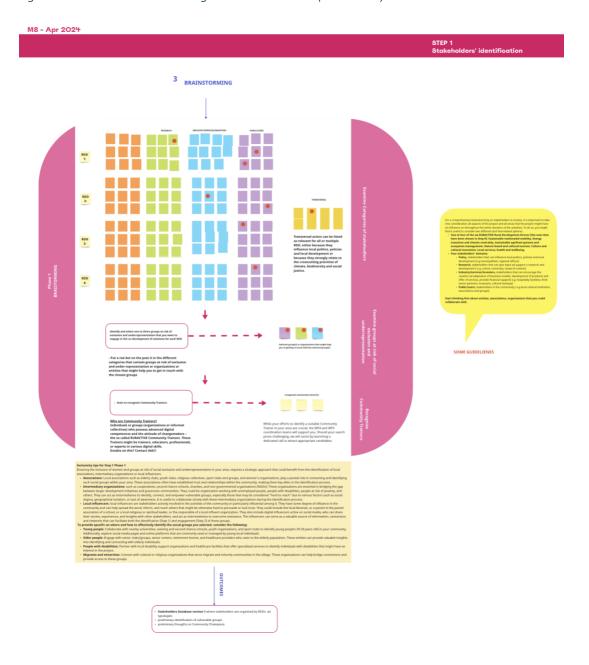




Figure 15. Phase 1.2 Analysing - Miro Board. Part II (screenshot)

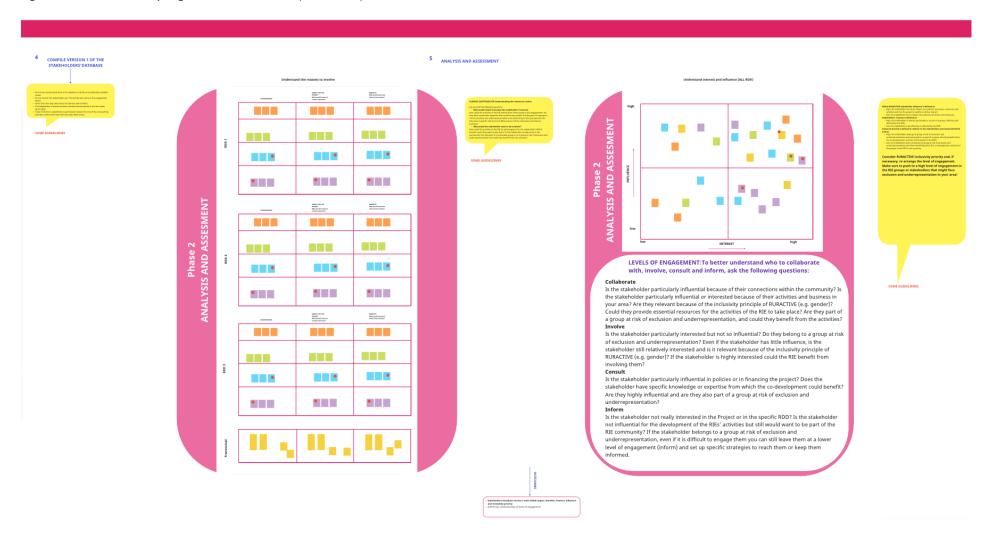
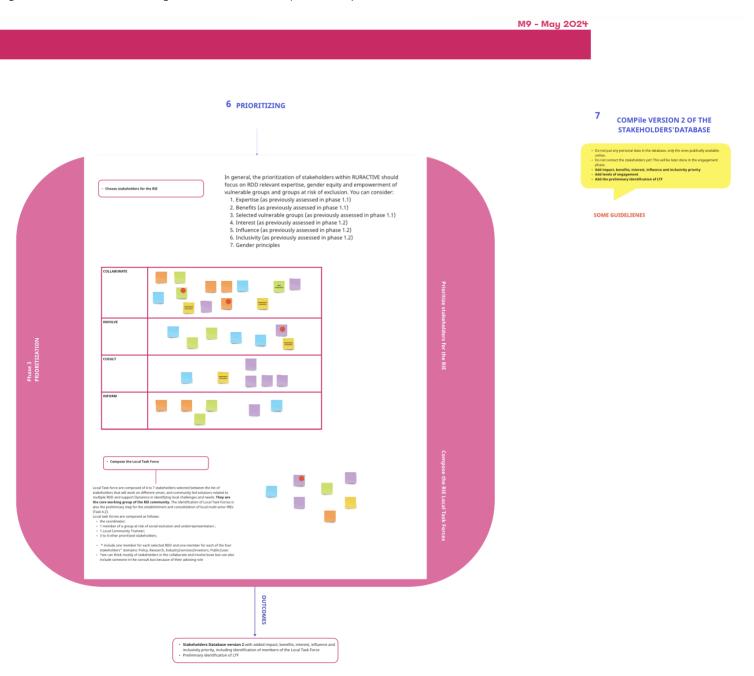




Figure 16. Phase 1.3 Prioritizing – Miro Board. Part III (screenshot)





#### Annex II: Local communication inputs

Below are two samples of email to engage LTF members and RIE community stakeholders (Figure 17 and Figure 18).

Figure 17. Sample email to engage LTF members

Subject Line: The EU-funded project RURACTIVE is looking for you! / The EU-funded project RURACTIVE is inviting your participation!

Hi [contact's first name],

We are [Dynamo name and info].

We are partners of RURACTIVE (https://www.ruractive.eu/), a EU-funded project that will develop smart, community-led, tailor-made, place-based and inclusive solutions in 12 pilot cases around Europe, including our area [Dynamos geographical area], to drive a just and sustainable transition of rural areas.

Brief description of the local RIE, the RIE coordinator, RDDs chosen and geographies.

We found your name [define specific source], and [personalized compliment].

Since you are [e.g. expert in mobility; representative of the citizens; researcher; etc.], we would like you to join this project as active member of our Local Task Force. It is a group composed by four to seven people that will have an important role in co-developing innovative solutions and in identifying local challenges and needs. Such involvement will occur between September 2024 and April 2025, and hands-on workshop participation.

Would you be willing to take part in shaping the future of [Dynamos geographical area] or at least hear more information? We invite you to reply to this email or to call us on \*phone number\* to get all details.

Thanks for your time.

Regards,

[Dynamo name]

Figure 18. Sample email to engage stakeholders in the RIE

Subject Line: The EU-funded project RURACTIVE is looking for you!

Hi [contact's first name],

We are [Dynamo name and info].

We are partners of RURACTIVE, which is a EU-funded project that will develop smart, community-led, tailor-made, place-based and inclusive solutions in 12 pilot cases around Europe, including our area [Dynamos geographical area], to drive a just and sustainable transition of rural areas. Here [link] you can find our website page with more detailed information.

[Brief description of the local RIE and RDDs chosen].

We would like you to join this project as an active member of our Rural Innovation Ecosystem!

If you are interested in this project or simply want some more information, we invite you to attend the RURACTIVE Info Day that will be held [meeting address and day]. You can also call us on \*phone number\* or write us \*email address\*.

Thanks for your time. Regards,

[Dynamo name]

#### Annex III: Ethics instructions

The following pages contains some basic notes you may use as a support when managing contacts with stakeholders. Consider that they are basic, standard and not exhaustive. You should customise them based on your specific case and local legislation. Please check that all applicable rules – even if not mentioned here – have been complied with.



# Vulnerable subjects and data protection

# Some notes on how to manage their involvement in the RURACTIVE project

#### **DISCLAIMER**

These are basic notes you may use as a support when managing contacts with stakeholders.

However, please remember that they are basic, standard and not exhaustive. You should customise them based on your specific case and national legislation. Please check that all applicable rules – even if not mentioned here – have been complied with.

This section is not to be intended as legal advice.

#### THE RULES ON PERSONAL DATA PROTECTION

When you involve stakeholders in the project, you necessarily have to process some of their personal data. In doing this, you must comply with the EU and national rules on data protection.

The most important legislation you should refer to is the EU General Data Protection Regulation, you can find the full text here: <a href="https://eur-lex.europa.eu/legal-content/EN/TXT/PDF/?uri=CELEX:32016R0679&from=En">https://eur-lex.europa.eu/legal-content/EN/TXT/PDF/?uri=CELEX:32016R0679&from=En</a>

Here you can find useful information <a href="https://ec.europa.eu/justice/smedataprotect/index\_en.htm">https://ec.europa.eu/justice/smedataprotect/index\_en.htm</a> and a general overview.

#### Personal data:

- a) are exclusively those of natural persons, not of legal persons,
- b) include both "common" data, such as name, telephone, address, as well as "sensitive" data (e.g. data concerning religious or sexual orientation, ethnic origin or health). You should pay special attention when processing these latter.

Please always remember to check your national legislation on data protection, which may provide specific rules to be applied.

#### HOW TO MANAGE THE INVOLVEMENT OF STAKEHOLDERS

#### **First contact**

If you contact a stakeholder for the first time (for example via e-mail):





1) Legal person (company, public body)

The name and type of a legal person, as well as contact details of a company or institution are not considered personal data (e.g. info@company.com), so, as a general rule, you can use them<sup>12</sup>.

2) Natural person (individual)

If you have found the person's contact details on the Internet and use them to write an e-mail, you should provide also a brief description of data processing containing the fundamental information (e.g. who will process the data, what data will be collected, for what purposes, for how long, who may have access to them, what are the person's rights). Please provide also a link to your full text privacy information, which may also be on your web site. This may be placed, for example, at the bottom of your e-mail.

If you have received the e-mail contact from a partner, or from any other source (e.g. a mailing list, a database), please check first that the contact has been lawfully acquired and lawfully communicated to you and that the person may in fact be lawfully contacted. Then, please remember to provide data protection information as explained above.

#### **Participation to events**

The first aspect that you should consider is transparency: stakeholders should be informed about what is going to happen with their data before their involvement, before their data are recorded, not after.

The very first time that a person registers at an event (e.g. via an on-line form, or directly at the meeting), you should provide him/her a data protection information with all the content foreseen the law<sup>13</sup>.

This may be quite lengthy and complex, so you may provide a stratified information: a brief information with all the relevant details and a link to the full information. Please keep the whole information available for participants and print some copies so that you can provide them to stakeholders upon their request.

Please pay particular attention to the consent to the use of the participant's image: you should take pictures of participants and video-record or interview them only if they have expressly provided their consent thereto.



<sup>&</sup>lt;sup>12</sup> The protection afforded by this Regulation should apply to natural persons, whatever their nationality or place of residence, in relation to the processing of their personal data. This Regulation does not cover the processing of personal data, which concerns legal persons and in particular undertakings established as legal persons, including the name and the form of the legal person and the contact details of the legal person. (GDPR, whereas No. 14).

<sup>&</sup>lt;sup>13</sup> Please check in particular art. 12, 13 and 14 of the GDPR.



Consents should be separated! You cannot get one single consent for everything (e.g. participation to events, newsletter, video recording, etc.)!

#### WHAT TO DO NEXT

Once you have lawfully acquired the stakeholders' data you should adopt adequate technical and organisational measures to protect them. Security is fundamental, especially if you have collected special categories of data.

You should use data only for the purposes for which they have been collected, and communicate them only to those entities listed in the data protection information.

You should be able to promptly and efficiently manage requests from data subjects (e.g. updating of data, withdrawal of consent, request for cancellation of data, etc.).

#### **SOCIAL GROUPS AT RISK OF EXCLUSION**

Groups at risk of exclusion that may be included in RURACTIVE activities (e.g. elderly, migrants, refugees, person with disabilities) may have difficulties in understanding data protection information documents, data protection rules, etc.

Providing non-understandable information equals to not providing information at all. It is not a formal but a substantial matter.

Thus, you should always take special care:

- 1) They may have linguistic difficulties, so please verify they fully understand what you are telling them.
- 2) They may have difficulties in reading, so consider providing information in large characters as also information via audio or any suitable means in consideration of the specific disabilities.
- 3) Check the documents together with them, stimulate them to ask questions and provide all the explanations they need.
- 4) Please also consider asking information from possible associations these persons may belong to

Below you can find further guidance concerning the involvement of persons at risk of exclusion and underrepresentation.





# MEASURES TO PROTECT VULNERABLE INDIVIDUALS/GROUPS THAT WILL BE INVOLVED AND TO MINIMISE THE RISK OF THEIR STIGMATISATION

The RURACTIVE project will also involve vulnerable groups/individuals, for example migrants and other minorities, who take part in the project activities.

Vulnerable individuals and groups will take part in the project on the basis of the **principles** set by the **Charter of Fundamental Rights** of the European Union, available here, in particular:

- **non-discrimination** (art. 21)
- respect of cultural, religious and linguistic diversity (art. 22)
- integration of persons with disabilities (art. 26)

The RURACTIVE research teams will also act in compliance with the European Commission Directorate-General for Research and Innovation "Guidance note on Research on refugees, asylum seekers and migrants", available here.

In particular, in interacting with project participants, researchers will:

- treat them with care and sensitivity;
- be objective and transparent in performing project tasks;
- avoid ethnocentricity and show respect for different ethnicity, language, religion, gender and sexual orientation;
- rigorously safeguard the dignity, well-being, autonomy, safety and security of their family and friends;
- respect their values and the right to make their own decisions;
- give special protection to participants with diminished autonomy, for example, by providing indications for legal advice, psychological support, language interpreting and/or legally appointed supervision.

Project participants will also consider including researchers with a refugee or migrant background, or from the same culture. This may mitigate potential risks of coercion or power differentials between researchers and participants.

The RURACTIVE project partners will act so as **not** to create **unjustified expectations** in participants with reference to:

- **future residence in the EU** or the determination of their **refugee status** by any national authorities
- how the research will help to improve the situation of their group and how participants will be recognized or rewarded
- the avoidance of undue inducement.

Researchers will also provide adequate explanations to justify why **certain volunteers cannot be recruited**, to avoid concerns about favouritism and unfair exclusion.

The possible risk of stigmatization is rather limited and will be minimised in relation to different reasons:





- the very nature of the project is grounded on the consolidation of a common culture for rural areas and **supports integration**;
- the involvement of vulnerable persons will be based on **guidelines** agreed by the partners, such as those shared in D4.1 "Activating RIEs for community- led development and empowerment". It will be focused on **issues** related to the **rural cultural heritage** without unduly entering into unnecessary personal or sensitive details;
- in case of linguistic difficulties, the assistance of a **translator** or **cultural mediator** will be requested;
- in case of **disabilities**, the support of **personnel with specific competence** will be requested (e.g. knowledge of sign language);
- the project partners include associations and institutions that already deal with persons from different cultures and religions and their teams include personnel specifically trained to this aim; their experience in this field should be transferred to other partners and research groups where possible;
- each partner engaged in actively involving vulnerable persons will act in **compliance** with its national and local **regulations** and **internal rules** concerning vulnerable persons.

Such policies will be kept in consideration throughout the RURACTIVE project.

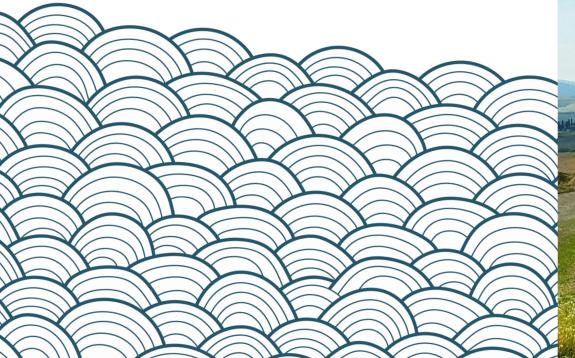


## Annex IV: Handbook

The following pages together constitute a simplified guide with practical instructions useful for applying the step-by-step Guidelines extensively described in this Deliverable.



# HANDBOOK to RIE methodology





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# **GLOSSARY**

**Dynamos (Ds)**: 12 rural pilot areas, in 7 EU, 2 Associated Countries and Switzerland where the RIEs will be established

**Rural Innovation Ecosystem (RIE)**: communities of people, places and practices that share interests in one or more specific RDDs to be established in Dynamos' areas.

**Stakeholder**: An institution, organization, group or individual that has some interest or impact in one or more of the RDDs of the project, either as possible contributors to the co-development and implementation of solutions, or as a beneficiary of such solutions.

**Beneficiaries**: local communities, including specific groups at risk of exclusion, that will benefit from the solutions developed by the RIEs.

**Local Task Force** (LTF): Group of selected stakeholders between the ones that have specific expertise or interest in one or more RDD or that can benefit the most from the project co-development activities, that are most actively involved in the RIE.

**Cross-cutting priorities:** Climate change mitigation and adaptation, social justice and inclusion, and Biodiversity

**Rural Development Drivers (RDDs)**: Set of drivers that guide rural development.



Nature-based and cultural tourism



Sustinable multimodal mobility



Sustainable agrifood systems and ecosystem managemen



Culture and cultural innovation



Energy transition and climate neutrality



Local services, health and wellbeing

#### ABBREVIATIONS and ACRONYMS

LAP = Local Action Plan

LCT = Local Communication Trainer

LCP = Local Communication Plan

LTF = Local Task Force

LWS = Local Workshop

# INTRODUCTION

This practical handbook aims at guiding you in implementing the step-by-step Guidelines to establish the Rural Innovation Ecosystem (RIE).

It is a tool that complements but does not replace the main document of the Guidelines (Deliverable 4.1) - for more in-depth topics and insights refer to it.

This guide sets key principles, methods and step-by-step indications to support you in undertaking a participatory and inclusive community-led co-development process, aimed at developing Local Action Plans (LAPs) around the 6 Rural Development Drivers (RDD), integrating crosscutting priorities and supporting just, sustainable and smart transition of rural territories.

The RIE methodology is composed of four steps defined as follows:

- Step 0 Getting started
- Step 1 Stakeholder identification
- Step 2 Stakeholder engagement
- Step 3 Stakeholders empowerment

Each step details **inclusivity tips** as the ones above.

Each step details

Weighty tipe which are

inclusivity tips which are intended as suggestions to properly undertake an inclusive participatory process and minimum requirements to be achieved in terms of type of stakeholders to be involved to ensure representativeness, always keeping in mind the diversity of the rural territories.





# **KEY PRINCIPLES**

RURACTIVE proposes the implementation of an innovative participatory approach for activating Rural Innovation Ecosystems (RIEs), empowering local communities and involving them in co-developing local solutions. In this approach, **participation** and **inclusion** are two key principles embedded in the co-development, co-implementation and co-monitoring of local solutions.

#### Why **PARTICIPATION**?

The RURACTIVE methodology "Activating RIEs for community-led development and empowerment" goes beyond current rural participation approaches by engaging communities and relevant stakeholders for the identification of challenges, with the aim of developing, implementing and monitoring smart, place-based solutions.

#### Why **INCLUSION**?

RURACTIVE is dedicated to including and empowering all members of rural communities in the transition towards sustainable, balanced, and inclusive development, with a particular focus on

social groups historically excluded or underrepresented in rural development decision-making processes. These **groups at risk of exclusion and underrepresentation** are listed in Table 1.

The RURACTIVE approach is also inherently **transversal to gender**, embedded across every stage of stakeholder identification, engagement, and empowerment. This involves the integration of a gender mainstreaming strategy, ensuring that gender concerns are considered throughout all phases of solutions development, thus rendering the solutions both gender-sensitive and gender-responsive. The intersection of gender with other social vulnerabilities and risk factors is also a key consideration.

RURACTIVE places significant emphasis on women, acknowledging their critical role in the development and sustainability of rural areas. Despite their substantial contributions, women often encounter barriers to full participation in decision-making processes, and their roles and contributions are frequently underestimated. Therefore, RURACTIVE's approach goes beyond ensuring fair representation and participation of women; it aims to unlock women-led innovation, tapping into the unique perspectives and capabilities women bring to rural development.

#### **GROUPS AT RISK OF EXCLUSION AND UNDERREPRESENTATION**



#### Young people

18 - 29 years old

They suffer from unemployment, difficult access to education and training, obstacles to set up new businesses, and lack of basic service, often causing young people migration to bigger towns and cities.

#### Long-term unemployed

People who are out of work and have been actively seeking employment for at least a year

Long-term unemployment in rural areas is worsened by limited job options and poor infrastructure, which hinders skill acquisition and perpetuates joblessness and social exclusion.



#### People with disabilities

People with long-term physical, mental, intellectual, or sensory impairments which in interaction with various barriers may hinder their full and effective participation in society on an equal basis with others

The lack of specialized support services for them is a major barrier to their independent living in rural areas.

#### Older people

Over 65 - 75

They often face isolation, social exclusion, and difficult access to basic services.



# \*\*

#### **Migrants and minorities**

Migrants and linguistic/ethnic and religious minorities

Migrants residing in rural areas and mostly working in temporary and precarious agriculture job. They are mostly left out from decision making processes and practices

#### LGBTQIA+

Lesbian, gay, bisexual, transgender, queer or questioning, intersex, asexual and more. These terms are used to describe a person's sexual orientation or gender identity

Historically, they have encountered disparities stemming from stigma and discrimination. Notably, individuals in rural areas have reported experiencing discrimination related to their gender identity or sexual orientation. Consequently, many from these areas relocate to urban environments seeking a more accepting atmosphere where they can freely express their sexual orientation or gender identity.





# RURAL INNOVATION ECOSYSTEM

The process of the methodology relies on setting up **Rural Innovation Ecosystems (RIEs)** which are communities of people, places and practices that share interests in one or more specific RDDs.

In RURACTIVE, each RIE unlock the innovation potential of rural communities by developing two to four solutions related to the chosen RDDs and transversally integrating climate change mitigation and adaption, biodiversity and social justice and inclusion.

Each RIE consists of practices, places and people.

**Practices** coincide with the implementation of RDDs solutions at local level.

#### The places of the RIE are:

- RIE territory: geographical area of application of the solutions that are co-developed within the RIE. The territory of application of the solution might not coincide with the RIE geographies.
- RDD geography: geographical area that includes the territory where the solution linked to a specific RDD is applied and locations of the pool of stakeholders involved in the co-devel-

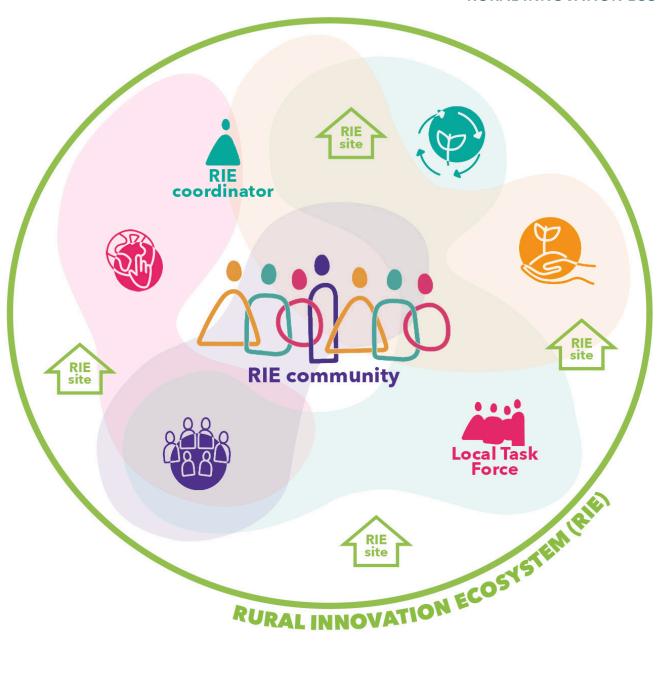
opment project. Its size and position depend on the solution itself and on the stakeholders involved. The number of RDD geographies corresponds to the number of RDDs chosen to be addressed; the overlapping of RDD geographies makes up the RIE geography.

 RIE site(s): venue(s) where RIE community, RIE coordinator and Local Task Forces meet to attend workshops, discuss, and co-develop innovative solutions.

The **people of the RIE**, described in the following page, are:

- RIF coordinator
- Local Communication Manager LCM
- Local Task Force LTF
- Local Community Trainer LCT
- RIE community
- Local influencer

#### **RURAL INNOVATION ECOSYSTEM**





#### **PEOPLE OF THE RIE**



#### **RIE** coordinator

A person or organization responsible for coordinating all the RIE activity



A person of the RIE community in charge of managing the project communication at local level and supported by EURICE in WP7.



#### Local Task Force LTF

A group of selected stakeholders that are most actively involved in the RIE. It consist of stakeholders that have specific expertise or interest in one or more RDD or that can benefit the most from the project co-development activities.



#### **Local Community Trainer LCT**

Individuals or groups (organizations or informal collectives) who possess advanced digital competences and the attitude of changemakers, trained and followed by IAAC in WP3.



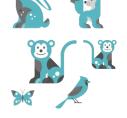
#### **RIE community**

Pool of stakeholders engaged in the project that represent the civil society in its entirety, including groups at risk of social exclusion and underrepresentation. At least 40% of the traditionally less represented gender in the rural community must be present.

#### **Local Influencer**

One or multiple stakeholders actively involved in the activities of the community or particularly influential among it.





# **INCLUSIVE STEP BY STEP GUIDELINES**

The following guidelines aims at supporting you to set up the Rural Innovation Ecosystems (RIE) and to implement an inclusive community-led co-development process for enabling cross-sector collaboration.

The guidelines describe the four main steps to be taken to implement a community-led co-development process, namely:

**Step 0 – Getting started**: the step that prepares Dynamos to undertake the process to activate RIEs. It includes three main phases: getting familiar with the RIE concepts and guidelines, selecting RDDs and geographies, starting to set up the RIE.

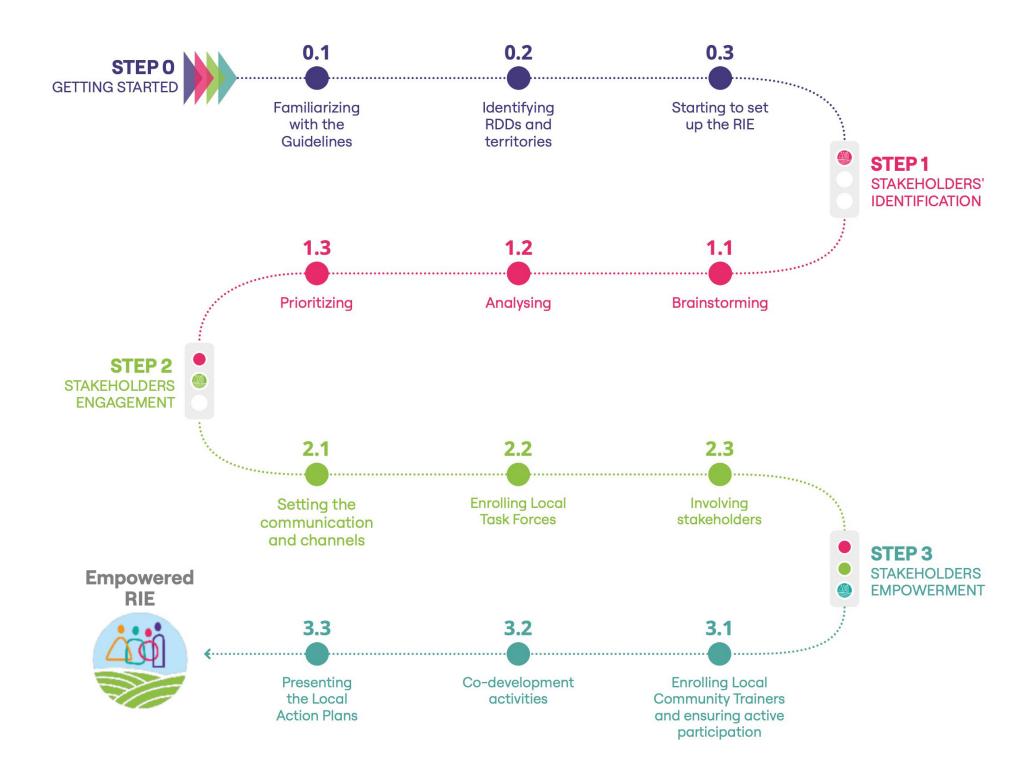
**Step 1 – Stakeholders' identification**: the identification of the stakeholders that are important for the RIEs activities. It includes three phases which are brainstorming, analysing and prioritising stakeholders.

**Step 2 – Stakeholders' engagement**: the reaching out to and involving of the previously identified stakeholders. It includes two phases: connecting and engaging. Stakeholders' engagement is a continuous process that is activated whenever a new stakeholder might show interest in the process.

**Step 3 – Stakeholders' empowerment**: the active collaborative involvement of stakeholders to define common goals and pathways through their participation into a set of workshops and activities.

To monitor the effectiveness of the process, a list of indicators has been identified. The indicators are quantifiable measures used to evaluate the success of the steps. At least one indicator is reported for each step.

It is important to specify that the proposed inclusive community-led co-development process is iterative, meaning that the steps can overlap in time and there is always the possibility to go back to the previous stage if something needs to be reconsidered.



#### **STEP 0 - GETTING STARTED**

Step 0 (M6 - M7) ensures a strong understanding of the foundational elements necessary to start the process of activating the RIEs. It consists of three main phases: Phase 0.1 - Getting familiar

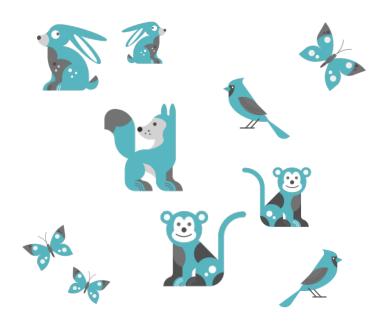
with the Guidelines, Phase 0.2 - Identifying RDDs and territories and Phase 0.3 - Starting to set up the RIE.

#### Phase 0.1 - Getting familiar with the Guidelines

This phase is for you to familiarize with the concepts and the steps of the Guidelines and to be prepared in undertaking the process of stakeholders' identification and engagement (Step 1 and 2).

#### You are asked:

- to get familiar with the structure of the Rural Innovation Ecosystem (RIE) see previous pages on RIE,
- to be aware of participation and inclusion, the two key principles behind the methodology see previous pages on Key Principles,
- to understand the comprehensive process of the step-by-step Guidelines read and understand the whole methodology.





M6 - Feb 2024

1 Getting familiar with the Guidelines

M7 - Mar 2024

2 Identifying RDDs and territories

M7 - Mar 2024

3 Starting to set up the RIE

 When relevant, assessment of stakeholders' identification and engagement processes and co-development projects previously carried out on the territory.

- Selection of RDDs that you would like to work on and related territories
- Identification of the RIE coordinator, person or organization responsible for coordinating all the RIE activities
- Identification of the RIE site(s), venue(s) where periodic workshops will take place
- Brief report summarizing the main Step 0 outcomes: RIE coordinator, RDDs selected, geographies defined and RIE site(s) identified.

Step O monitoring indicator



#### <u>Phase 0.2 - Identifying RDDs and territories</u>

Once the framework is understood, you should reflect upon the RDDs you would like to work on, based on two criteria: the participatory processes previously undertaken in the territory and the policy analysis carried out within Task 2.5 (Policy analysis at Dynamo level).

You should also reflect on the territories where the future solutions will be applied and on the location of the stakeholders that will be involved, in coherence with the RDD selected. Having right away an initial idea of the territory of application of the solutions allows you to feed data into the Dynamos' baseline for the development of the monitoring program (Task 5.1).

Regarding the stakeholder identification and engagement exercises you may have previously undertaken in your geographical area, it is strongly recommended that you verify whether similar procedures have already occurred to start the process of the step-by-step Guidelines consistently with existing practices already in place. In the case that similar processes have taken place, you should identify stakeholders previously engaged, investigating their interests and skills.

You should also understand the geographical area of application of the previous projects and gather the innovative solutions established in the process (this last activity is functional for Task 2.2 – Solutions Catalogue). Understanding the geographical area of application of your future solutions might be tricky and looking at the area of application of previous projects helps you greatly in better understanding territorial boundaries and networks.

According to the local policies collected within T2.5, you can bet-

ter understand the main development currents and strategies active in your territories and choose more easily the RDDs that you would like to work on, creating synergies, leveraging additional fundings and contributing to the achievement of local objectives and targets.

Based on the outcomes of the two investigations, you can define which RDDs have already been explored or are at the core of specific policies and plans, which RDD can be improved, and which have never been considered, facilitating the selection of RDDs and the definition of the related area of intervention. Remember that your RDDs' geographies will change through the steps of the methodology depending on the selection of RIE places, on the engagement of stakeholders and on the empowering step. Nevertheless, you should select a reference territory of application of your future solutions.

You should choose to work on two to four RDDs. Since some RDDs are strictly interlinked with each other, this choice won't exclude developing solutions that touch upon or have reverberations in other RDDs. In the case that you have already developed solutions in one or more RDDs, you might choose to act on the same or on different RDDs. Nevertheless, within RURACTIVE activities, at least one of the selected RDDs must be different from the ones that have been addressed by previous projects or solutions.















#### Phase 0.3 - Starting to set up the RIE

Phase 3 of Step 0 aims to identify the coordinator of the RIE and the RIE sites.

The first component of the RIE that you need to identify is the **coordinator**, the person responsible for coordinating all the RIE's activity. You need to select a reference person working within your own organization that will act as coordinator, overlooking all the activities of the RIE and responsible for decision-making and coordination. In case your Dynamo configuration is composed of two partners you can both decide to choose two referencing persons, or you can take terms, depending on your agreement.

The second element that you need to define is the RIE site. The venue where the activities with stakeholders will take place. Be aware that your selection of venue, time and location impacts different people in different ways. Because of this, consider the possibility of identifying more than one RIE site located in different places, especially if your territory is wide. Consider that in the case of territorial accessibility issues you could have multiple flexible locations, where core informational materials about RURACTIVE could be set in place. The RIE sites should be also multifunctional spaces. They are physical places where to meet and exchange ideas, practices and experiences. Making the physical space vibrant and alive with other activities not directly related to RURACTIVE is a crucial part of the sustainability of the RIE and of the innovative participatory process. Having multiple functionalities in the RIE site ensures that the local community uses the space in a continuous manner and creates a strong sense of ownership, leading to building a stronger and closer community.

# Phase 0.3 - RIE site selection INCLUSIVITY TIPS

Assess any architectural barriers that might hinder accessibility.

Ensure the venue is **easily reachable**, including by public transport or private car. Consider the availability of parking, especially for people with disabilities

Check whether the spaces, services, and facilities align with an **inclusive approach**. This includes considering the availability of nursery spaces, breastfeeding-friendly spaces, and areas for children. Additionally, ensure that there are adequate facilities for individuals with disabilities or impairments, such as accessible bathrooms equipped with necessary aids and features for ease of use.

Make sure the space is **respectful of all beliefs** and does not feature references to religions or specific cultural characteristics that may exclude someone.

Prioritize safety and security for everyone. Ensure that everyone is oriented on accessible evacuation plans in the event of an emergency, and that the spaces feel secure for all attendees, including for example pregnant women, disabled, etc.



This step of the guidelines aims at supporting Dynamos and all interested rural communities in selecting and categorizing different stakeholders and to determine those groups that are more important for the RIEs activities. It provides indication on the procedures to be followed locally to identify and map the community

of stakeholders.

To ensure effective representation of stakeholders, identification in RURACTIVE has three phases (M8 - M9): Phase 1.1 - Brainstorming, Phase 1.2 - Analysing and Phase 1.3 - Prioritizing.

#### Phase 1.1 - Brainstorming

In this phase you think about possible stakeholders to be contacted and make a list organized by typologies and by the selected RDDs. The stakeholder database is the starting point for all the following phases and steps. The brainstorming phase is also useful for the identification of the groups at risk of exclusion and for later setting up RIE Local Task Forces (see phase 1.3 and 2.1).

The stakeholder database is a baseline that can be modified according to the needs of the project activities, for example whenever new interests in participation can be identified.

For a comprehensive brainstorming on stakeholders to involve, it is important to take into consideration all aspects of the project and all areas that the project might have an influence on throughout the entire duration of the activities. To do so, you might find it useful to consider two different and interrelated spheres:

• Two to four of the six RDDs (the ones chosen in phase 0.3)

Four stakeholder domains: Policy, Research, Industry/services/investors, Public/user.

The four domains are functional areas that help you to identify all the relevant actors for the project by bringing together stakeholders from public institutions and private organizations as well as citizen and are used to assess stakeholders' possible involvement in each RDD. This can assist you in working through all the possible stakeholders from each sector that could be relevant to the RIE activities.

		Policy	Research	Industry/Services	Public/User
fles	MOBILITY				
Ø	ENERGY				
3	AGRI-FOOD				
4	CULTURE				
₩	WELFARE				
€3	TOURISM				



M8 - Apr 2024

1

**Brainstorming** 

M8 - Apr 2024

**Analysing** 

M9 - May 2024

Prioritizing





• Stakeholder Database v1 containing the first list of stakeholders to engage

- Analysis and assessment of the stakeholders by reasons for engagement and impact on the project, interest, influence and inclusivity aims
- Stakeholders Database v2 where stakeholders are organised by RDDs, reasons of engagement, impact on the project, interest, influence and inclusivity principles. The database also contains the identification of the groups at risk of exclusion and under-representation that you would like to involve in the RIE co-development creation activities
- Preliminary identification of the Local Task Forces
- Report summarizing the main outcomes of Step 1: a screenshot of the Miro Board utilized for the analysis ad prioritization of stakeholders, an indication of the composition of the Local Task Force, an indication of the composition of the RIE community with the supposed different degrees of engagement (collaborate, involve, consult, inform)

Step 1 monitoring indicators

Within the list of stakeholder typologies, you can further identify two types of stakeholders: transversal stakeholders and RDDs specific stakeholders. Some stakeholders are transversal, as they can be listed as relevant for all or multiple RDD, either because they influence local politics, policies and local development or because they strongly relate to the crosscutting priorities of climate, biodiversity and social justice. Some examples are municipalities, regional offices, schools and educational institutions. Often, transversal actors can support long term and policy impacts. Other stakeholders are RDD specific, as they are only or mostly relevant for one RDD and not for all of them. Remember to always list your transversal stakeholders in each relevant RDD of your choice when compiling the database.

Taking all these suggestions into consideration, you can now start thinking and working on the identification of the stakeholders and groups to involve in the process of RIEs activation.

It is highly recommended to start identifying stakeholders departing from:

- Previous collaborations
- Dedicated databases (e.g agricultural companies census, tourism providers portal, etc.)
- Internet and social media
- Local multipliers (e.g. people or stakeholders that are very well known in a specific RDD that can support in developing a coherent list of relevant stakeholders)
- Previous innovation projects that happened in the area related to the specific RDD

It is important to remember your investigation of previous innovation projects and the communities of stakeholders that were involved at the time that you carried out in Step 0. Some of the stakeholders in your list might be actors you have already established relationships within your local community, and therefore communicating with them might be easier and faster. It can also help you to understand which groups or individuals where never involved before in an innovation project and you may need to reach out to in different modalities. It could be also possible that other entities in your territory are carrying out stakeholder engagement processes in the same period that you are performing similar activities. That can create opportunities for synergies (e.g. both processes aim at developing new innovative energy solutions) and/or challenges (e.g. stakeholders fatigue in joining all the activities organized).

While brainstorming potential stakeholder to involve in the activities of the RIE, remember to take into consideration groups at risk of social exclusion and underrepresentation. In line with the Key Principles, it is crucial to properly identify, engage, and empower all community members, especially those facing social exclusion (see groups at risk of exclusion and underrepresentation under Key Principles paragraph). It's important to note that additional or different social groups may be relevant in various contexts, and you should broaden your view to consider also lesser-known groups or groups that haven't shown interest before in co-development projects because they might have been excluded from relevant information.

To gain a deeper understanding of social exclusion or underrep-





resentation processes in your community, consider conducting a community assessment. This assessment serves as a crucial step in ensuring that your stakeholder identification process is as inclusive and informed as possible. Begin by taking into consideration the available data concerning the demographic composition of your community. This includes factors such as age, gender, ethnicity, race, religion, language, and socioeconomic status. This step back is foundational to identifying potential underrepresented groups. Consider also social challenges, economic disparities, and environmental concerns and issues that your community face, to pinpoint the groups most affected.

Employing an intersectionality lens while looking at social exclusion process in your area is the key. People belong to multiple identity groups simultaneously, and these intersections can result in unique experiences of privilege and exclusion. For instance, someone's experience as a young woman from an ethnic minority may differ significantly from that of an elderly man from the majority group. By acknowledging these intersections, you can better comprehend the multifaceted nature of social vulnerabilities within your community. This initial community assessment will feed in and be better refined into the Dynamos' Baseline elaborated in the framework of WP5.

Before passing to the next phase, you need to identify and select one to three groups at risk of exclusion and underrepresentation that you want to engage in the co-development of solutions for each RDD. Check again your list of stakeholders, reflect on who might be missing from your list and why. Reassess and repeat the process aiming to identify further potential missing social categories until you can identify at least one group at risk of exclusion. Reflect on the process and write down the challenges (e.g.

group particularly disengaged/disenfranchised) or reasons for their absence (e.g. absence of migration in a specific community). Remember also that **women should be represented** in your stakeholders list and make sure that you have considered gender concerns (see Key Principles) while brainstorming.

# Phase 1.1 - Brainstorming INCLUSIVITY TIPS

Ensuring the inclusion of
women and the groups at risk of
social exclusion and underrepresentation in
your area, requires a strategic approach that could
benefit from the identification of local associations
(e.g. sport clubs, religious collectives, etc.), intermediary
organizations (e.g. cooperatives, charities, NGOs, etc.) and
local influencers (e.g. local librarian, spiritual leader, etc.).

To provide specific on where and how to effectively identify the groups you selected, consider to collaborate with associations promoting female-led entrepreneurship, senior clubs, local disability support organizations, religious minorities organizations, employment agencies and/or LGBTQIA+ advocacy groups.





During the stakeholder identification phase, you are encouraged to engage in a process of recognizing individuals or groups (organizations or informal collectives) who possess advanced digital competences and the attitude of changemakers – the so called RURACTIVE Local Community Trainers. These Champions might be trainers, educators, professionals, or experts in various digital skills. The ideal profile for a Local Community Trainer includes: highly motivated individuals, knowledge sharers, availability and autonomy, English proficiency, educational skills, collaborative attitude and maker skills. The identification of possible Local Com-

munity Trainers is an integral part of the RURACTIVE project. They will be engaged in training activities planned in WP3. As you embark in the stakeholders' identification phase, it is important you start reflecting on these characteristics to identify suitable candidates. To identify potential Local Community Trainers, considering exploring educational institutions, digital learning platforms, social media platforms, professional networks and local tech meetups/workshops. Should your search of Champions prove challenging, WP3 and WP4 leader will assist you by launching a dedicated call to attract appropriate candidates.

#### Stakeholder database - first version

	stakeholder name	contact details	brief description	RDD	Domain	Groups at risk of exclusion or underrepresentation	Local Community Trainers
1					Policy	NO	NO
2					User	people with disabilities	NO
3					Research	NO	YES



#### Phase 1.2 - Analysing

In this phase, you build on the list of stakeholders identified in phase 1.1 to consider and assess potential interest and reasons for taking part into the RURACTIVE project activities and the benefits stakeholders could gain when participating in the co-development process.

In this phase you should reflect around the reasons to involve specific stakeholders and prioritize them to engage in the project activities by considering the three Is: assessing their level of Influence (estimated impact), level of Interest and specifically considering Inclusion as a prioritizing factor.

You can start understanding why you would want to involve a certain stakeholder in the project and the reasons why the stakeholder would want to be involved. In version 2 of the stakeholder database, you can add next to the details on the typology of stakeholders, columns with **reasons to involve them**, and reasons why they might wish to engage with the project activities.

Ask yourself and answer the following questions:

- Why would I want to involve this stakeholder? How could the activities of the RIE benefit from their presence and engagement? Do they have a particular expertise that could be very useful? Are they part of a group at risk of exclusion and underrepresentation and could bring in their perspective in? Do they have a specific interest in the RIE because of their community activities or business?
- Why would the stakeholder want to be involved? How could the activities of the RIE be advantageous for the stakeholder?

Which **benefits** could the project bring them? Is the stakeholder usually active in the community? Are they part of a group at risk of exclusion and underrepresentation, and could they benefit from the activities?

By understanding the reasons to involve the stakeholders, you can better understand the needed expertise and resources for each RDD, what strength a stakeholder might bring to the table and what impact they could have on the project. By considering the reasons why a stakeholder might want to be involved, you can start to understand how a stakeholder could benefit from the solutions co-development process and in so doing start to understand which group could gain the most benefits from the project.

To assess how stakeholders could make useful contributions and positively influence the project, and whether they will be affected by the outcomes, it is useful to consider stakeholders in relation to their relative **levels of interest and influence** in each RDD or in all of them. Nevertheless, in RURACTIVE these factors should always be considered in relation to the inclusivity principles regarding groups at risk of exclusion and underrepresentation. Therefore, RURACTIVE utilizes a 3 factors matrix, or Three I Matrix, that includes not only the influence and interest domains but also the transversal characteristic of inclusion priority. You can first start assessing stakeholders by considering the two domains of influence and interest.

Within RURACTIVE stakeholder influence is defined as:

high: the stakeholder has direct impact over policies, processes, resources and activities and has the power to modify or

deliver impact;

- medium: the stakeholder has little or no direct impact over policies, processes, resources and activities but has the power to influence impact;
- low: the stakeholder has no impact over policies, processes and resources.

#### Stakeholders' interest is defined as:

- high: the stakeholder is directly, personally or as part of a group, affecting and affected by the RDD;
- medium: the stakeholder is partially, personally or as part of a group, affecting and affected by the RDD;
- low: the stakeholder is not affecting or affected by the RDD.

You can plot your stakeholders in the matrix according to whether they have a high or low interest in, and high or low influence on the RURACTIVE project's activities. Moreover, you should also consider whether stakeholders should be included in the RIE activities in a low or high degree based on the guiding inclusivity principles and their belonging to a group at risk of exclusion and underrepresentation.

Therefore, after you have filled the matrix with stakeholders evaluating interest ad influence you can go on to consider RURACTIVE **inclusion priority**. The aim of addressing inclusivity is to identify stakeholders who are at risk of exclusion or underrepresented within each local context and in terms of specific RDDs,to prioritize them in the engagement and empowerment steps.

Inclusion priority is defined in relation to the stakeholders previously identified and as:

- high: the stakeholder belongs to group at risk of exclusion and underrepresentation and personally or as part of a group, directly benefits from the co-development activities of the project in the RDD;
- medium: the stakeholder belongs to a group that is at risk of exclusion and underrepresentation and, personally or as part of a group, could partially benefits from the co-development activities of the project in the RDD;
- low: the stakeholder does not belong to group at risk of exclusion and underrepresentation and them benefitting from the co-development activities of the project in the RDD is not a priority.















# Matrix phase 1.2 - Analysing

Insert stakeholders post-its into the

matrix according to the level of interest, the level of influence and the inclusion

priorities



Having a high degree of inclusion priority means that within RU-RACITVE the stakeholder is "pushed up" into a higher level of involvement (usually collaborate and involve) despite their relative position in the matrix. Start by colour coding your stakeholder with a red dot and make sure that in your considerations they are the ones that you potentially want to engage the most.

When assessing interest, influence and inclusion priority go back to the reasons you wanted to involve the stakeholder and the reasons why the stakeholder might want to be involved that you have previously assessed. Remember also that some stakeholders might be potentially negatively impacted by some of the activities of the project, and this should be taken into careful consideration in your analysis and assessment.

The four boxes each represent a level involvement in the RIE's activities, from the lowest level (inform) through the middle levels (consult) to the highest level (involve and collaborate):

- Stakeholders in the collaborate box (high interest high influence) are those with which it is likely to be most beneficial to engage. They may be able to supply relevant information, permissions, resources, or useful skills and capacities to the co-development activities or may be profoundly impacted by the outcomes. When a stakeholder is characterized by a high degree of inclusion priority (color coded with a red dot) they should be actively collaborating with the activities of the RIE. Stakeholders in this box are to be engaged right away as they are the ones that will be most actively working.
- Those in the consult box (low interest high influence) are highly influential but might not have so much interest in the project or low capacity and resources to engage actively in

the activities of the RIE. When a stakeholder in this box has a high degree of inclusion priority (color coded with a red dot) it should be involved. Stakeholders in the consult box are to be informed right away.

- Those in the involve box (high interest low influence) are very supportive towards the project activities but they might lack the capacity to deliver impact. In RURACTIVE, stakeholders I this box that are also characterized by a high degree of inclusivity (color coded with a red dot) play a fundamental role in the innovation process and become influential by being actively engaged and allying with other stakeholders. These are often the ones that have been historically excluded from projects because of the low level of influence and may also be considered 'hard to reach', and that might need special attention to secure their engagement and to empower them. They must be engaged right away when according to the inclusivity principles, they have a high degree of inclusivity.
- Those in the inform box are stakeholders who have little interest in or influence over research outcomes. When they are characterized by a high degree of inclusivity (color coded with a red dot) their interest might be aroused by being informed right away and by paying special attention to test their possible engagement.

Remember to always take into consideration the inclusivity principles and make sure that the collaborate box contains the groups at risk of exclusion, as well as including an adequate representation of rural women.

At the end of the phase, update the **stakeholder database (2nd version)**.



## Stakeholder database - second version

	 RDD	Domain	Groups at risk of exclusion or underrepresentation	Local Community Trainers	Expertise/ impact on the process	Benefits for the stakeholder	Level of interest	Level of influence	Level of engagement
1	 		NO	NO			HIGH	HIGH	COLLABORATE
2	 		people with disabilities	NO			HIGH	LOW	INVOLVE
3	 		NO	YES			MED	LOW	INORM

Phase 1.2 - Analysing

#### Phase 1.3 - Prioritizing

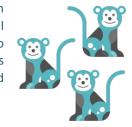
It is a crucial phase as it determines which stakeholders should be more involved based on the character and value of their potential contribution. It is important to better allocate resources, build strategic partnerships, and effectively meet the needs not only of those who have the most significant impact on the project's outcome but also of the groups at risk of exclusion that the co-development process wants to address and of the solutions' beneficiaries.

Based on the previous phase of analyzing and assessing, you have determined relevant stakeholders for each RDD, including stakeholders with relevant expertise, with high interest and high priority degree of inclusion. Within this macro group of identified stakeholders you can select the ones that you consider most relevant for the RIE community composition. Start by looking at the stakeholders that you might want to collaborate with (the ones in the collaborate box), then consider the ones that you want to involve. You can later address the ones that you might want to consult and inform as they will be less actively involved in the activities of the RIE. You can select as many stakeholders as you think is useful, but you should have at least more than 15.

In general, the prioritization of stakeholders should focus on RDD relevant expertise, gender equity and empowerment of groups at risk of exclusion. You can consider: expertise, benefits, selected vulnerable groups, level of interest and influence and inclusion priority.

Whitin the list of stakeholders that you have prioritized for the RIE, you can now select who will be asked to take part as a member

of the RIE Local Task Force (LTF). It is composed of four to seven stakeholders selected between the list of stakeholders that will work on different smart, and community led solutions related to multiple RDD and support Dynamos in identifying local challenges and needs. It is the core working group of the RIE community and is composed as follows:



- the coordinator;
- 1 member of a socially excluded group;
- 1 Local Community Trainer;
- 3 to 4 other prioritized stakeholders.

You can choose the members of the LTF among the stakeholders identified as people to collaborate with, but you could also consider choosing stakeholders falling into the consult/involve box. Try to ensure that in the composition of the LTF there is, when possible and depending on the local context, one member for each selected RDD and one member for each of the four stakeholders domains.

The stakeholders that will be part of the LTF will formally ensure their availability and participation in all the activities of the RIE by signing a letter of commitment. They will also support the RIE coordinator or coordinators effectively in contacting and engaging other stakeholders (Step 2) and in setting up the activities for stakeholders' empowerment (Step 3).



### STEP 2 - STAKEHOLDERS ENGAGEMENT

This second section of the step-by-step guidelines aims at connecting and engaging stakeholders that have been identified in the previous step. On one side, it provides indication to make stakeholders aware about the RURACTIVE project, including its aims, objectives and methods, and, at the same time, it gives practical guidance on stakeholder recruitment to start activating local multi-actor RIEs, ensuring participation.

To ensure effective participation of stakeholders, the engagement step (M10-M11) has three phases: Phase 2.1 - Setting the communication messages and channels as part of the Local Communication Plan (LCP), Phase 2.2 - Enrolling Local Task Force and Phase 2.3 - Involving stakeholders.

#### Phase 2.1 - Setting the communication messages and channels as part of the Local Communication Plan

This phase is coordinated by the Local Communication Manager (LCM), a person of the RIE community in charge of managing the project communication at local level and supported by EURICE in WP7.

The LCM will oversee development of the Local Communication Plan (LCP), a document describing the communication activities tailored to get the local community involved. This plan is the foundation of communication with local stakeholders, it must be written in the local language and follow the inclusivity tips for Step 2. It aims at sharing the goals and the vision of RURACTIVE, supporting the engagement phase in identifying appropriate communication messages and tools to be used, inviting local actors to join the local multi-actor RIE, and communicating the activities and the workshops, both of which will take place in Step 3.

While this information will be detailed in the LCP, local communication should include the following:

- Integrate in the Dynamos' webpage general information about RURACTIVE and the local RIE
- Arrange social media account/s related to the project
- Prepare leaflet, flyer, posters or roll ups, designed by EURICE and translated by the Dynamos providing information about RURACTIVE and the local RIE
- Use radio/tv to provide information about RURACTIVE and the local RIE in the project









During
the engagement
phase, keep in mind that
some social categories such as
the groups at risk of social exclusion
you identified, have historically
been excluded, misrepresented, or
not been properly considered in
similar initiatives, so reaching
out to them may require
additional effort.

### Gender equity in

communication: Use appropriate professional titles for each interlocutor, avoiding gender-specific or biased terminology. If the language allows, consistently use feminine forms for roles, titles, and professions alongside their masculine counterparts. Avoid using different communication styles or tones when addressing different genders. Treat all interlocutors equally and respectfully. If appropriate to the context and if the language allows, include the option for people to state their preferred gender pronouns when communicating (e.g. in email signatures) and ask for pronouns if necessary.

#### Develop

# a comprehensive communication strategy

that is complete, accessible, and multi-channel to effectively reach diverse groups. Utilize various communication channels, media, tools, and messaging tailored to specific target groups. For instance, use social media platforms like Instagram and TikTok to engage with young people, and consider local press/radio announcements for reaching older adults. All communications should be accessible for every kind of ability. Be sure it is accessible in audio, video, and written formats.

# Step 2 - Engagement INGLUSIVITY TIPS

it clear that the participation in RURACTIVE RIE's activities is inclusive and open to all **community members** in the communication material you develop. Mention that the collaborative process welcomes participation from all community members. Be specific when communicating about activities, mentioning that they are tailored for specific demographics, such as youth, the elderly, migrants, people with disabilities, etc. Declare the commitment to ensuring gender balance and gender equity in decision-making processes to be carried out. For instance, you might include a statement like: "The call for participation welcomes individuals of all genders, ages (18 to 99 years), both long-standing and new residents, including migrants, as well as people of diverse abilities and professions".

Make

## Recognize that cultural barriers can impact participation, leading to the underrepresentation of certain groups. Be culturally sensitive in your outreach, respecting local customs and values. Address these cultural aspects when communicating with different community's members. Use language that avoids reinforcing negative stereotypes or stigmas. Ensure that communication is respectful and inclusive. Employ inclusive language in communication materials, refraining from expressions or language that may diminish the experiences or reinforce stereotypes based on gender identity, age, personal or social conditions, ethnicity, or religious affiliation.

Be mindful of linguistic
differences and provide translations
or access to translators when necessary
to ensure effective communication with all
community members. Offer information materials
and communication in multiple languages, especially
in linguistically diverse communities. Consider also
the possibility of communicating in local dialects or
local languages when it is appropriate and when
it could grant wider accessibility to information
and engagement. Try to avoid jargon and to
communicate in layman's terms, using plain
language and avoiding unnecessarily
complex words and phrases.

#### STEP 2 - STAKEHOLDERS ENGAGEMENT

#### <u>Phase 2.2 - Enrolling Local Task Forces</u>

Based on the database of stakeholders and their assessment and prioritisation in Step 1, you should start getting in touch with stakeholders that have been prioritized and identified as possible members of the LTF and enrol them right away as supportive figures for the engaging step.

To ensure representativeness and equity in the composition of the Local Task Force, specific **inclusivity requirements** are called for:

- **Gender balance**: the ideal gender target is a distribution of at least 60% for one gender and 40% for another. It means that 2-3 members of the Local Task Force should belong to the most underrepresented gender.
- Strive to have at least 1 representative within the Local Task
  Force who belongs to a group at risk of exclusion and underrepresentation. This inclusion ensures that the perspectives
  and needs of socially excluded communities are integrated in
  the design of the solutions.

The identification and enrolment of Local Task Forces is the prior step for the establishment and the consolidation of the local multi-actor RIEs. The Local Task Force members should be approached directly, and sufficient efforts should be invested in engaging them into the project. To get a first contact with this stakeholder, it is recommended to follow three stages:

As first step, send an email, phone or text them to briefly explain to them the main objectives of the project, why their participation would be beneficial for the project and the local community and what they can gain from their participation.

The email (or the phone call or text message) must be in local language, it should provide some simple general information about the local RIE and invite the stakeholders contacted to become members of the Local Task Force. The email (or text message) can also contain link to the webpage, link to the social media pages and/or the leaflet/flyer attached.

- Secondly, organize a first informal informative meeting with interested stakeholders. Stakeholders who make themselves available to join the Local Task Force will be invited to join a first informal information meeting, attended only by you (Dynamo), RIE coordinator and possible LTF members. At this meeting, you are asked to present your organization and the project's goals and features, specifying the role and the effort of the Local Task Force in terms of activities, calendar and outputs. To get possible LTF members more involved and dedicated to the project aim, you should provide a list of benefits for people who decide to join the LTF (e.g. a short paragraph of the LTF member's organization published on the official project website, a certificate of attendance signed by the Project Consortium, etc.).
- Ask those who agree to participate to sign a commitment of intent. After the presentation, concerned stakeholders confirm their willingness to became official members of the LTF, leaving their contacts and signing a commitment of intent, it is an informal document declaring the commitment of the stakeholder to be an active part of the LTF.







Local Community Trainers (LCCs) have a crucial role in the LTF and in the overall RIE empowerment step. Indeed, they will be trained during the co-development phase, to be then able to train themselves local communities around digital skills. IACC, partner leader of Task 3.3, will train the LCCs and will support the whole process of improving the digital skills of the community.

As detailed in Phase 1.1, LCCs should have both technical competencies and great soft skills and motivation. For this reason, the recruitment of these individuals/organizations follows two parallel steps:

- Launch an open call through your communication channel to recruit a LCC, with the support of IACC. The open call describes the requirement (detailed in step 3.2).
- Make initial contact with possible people/entities that could have the right skills to become LCC to make them aware about this possibility, explaining the role and commitment of this person in the local RIE and the project, and to inform and invite them to participate to the recruitment process.

#### Phase 2.3 - Involving stakeholders

Once Local Task Forces are established, stakeholders' involvement phase should start. Check the stakeholder database with the support of the LTF to allow them to suggest new stakeholders that might be included and/or fix some features of existing ones.

Once the database is checked, start contacting stakeholders listed, departing from the prioritized stakeholders (see prioritizing phase), and using the communication materials and the appropriate channels (see setting the communication messages and channels and the LCP). This phase focuses on **getting in touch with stakeholders** to make them aware of RURACTIVE project and to get their willingness to participate inviting them to the **RURACTIVE Open Day**, the local launch event of the project.

The process involves contacting each potential stakeholder, previously identified, setting out the terms of reference for the RURAC-TIVE project and clarifying the expectations for each stakeholder

in terms of activities, calendar, key steps and outputs. This phase ensures that the contact for each stakeholder is the most appropriate for the needs of the project and clarify any other aspects regarding RIEs activities and on-going communication.

With the support of the LTF and the LCM, involve and engage stakeholders in the RURACTIVE RIE, inviting them to the first RURACTIVE Open Day and starting to make them familiar with the project. In accordance with the four levels of involvement defined in phase 1.2, use different level of communication for each type of stakeholder following the steps below:

 Reach out to stakeholders identified as persons to inform through the communication channels defined in the LCP: social media, radio/tv, public calls, webpage, contacts with local organizations and influencers, etc. Rely on channels that already exist in your geographical areas because at the be-

#### STEP 2 - STAKEHOLDERS ENGAGEMENT

ginning of the project implementation, the local stakeholders will have little awareness about the project-level communication channels and if communication is conducted via the channels that are familiar to them, it will significantly increase the credibility of project information.

- Contact stakeholders identified as people to involve and/or consult through direct contact: as detailed for the LTF the process should follow various steps depending on the type of stakeholders and including emails, text messages and direct phone calls – whenever details are available.
- Reach out to stakeholders you want to collaborate with through direct contact (emails, text messages and direct phone calls) and organizing personal informal meetings. Informal communication with the members of local groups is very helpful, (i.e. simply asking them the best way/channel to reach out to their organizations/institutions).

To widen the RIE community and involve interested people that were not included in the stakeholder database, follow these additional steps.

- Reach out to stakeholders leveraging on the knowledge and experience of the members of the LTF.
- Reach out to stakeholders through direct visit and through intermediary organizations: engagement of the Dynamos in popular community locations (e.g. bars, squares, places of worship, local associations, etc.) and leave leaflets, brochures and other materials with defined contact points for getting further information.
- Organize little info meetings in popular and strategic commu-

nity locations (e.g. pubs, squares, places of worship, local associations, etc.).

Keep in mind to get in touch with groups at risk of exclusion identified and adapt communications methods according to it (follow Inclusivity tips for Step 2).

It is crucial to put
an extra effort to ensure
that social categories that have

Phase 2.3

- Leverage local associations and intermediary organizations
  - Engage local influencers

historically been excluded from similar

initiatives are properly reached out:

- Organize community engagement events
  - Use gender-specific engagement strategies





At the end of the involving stakeholders' phase, organize the first **RURACTIVE Open Day** which is the kickoff of the activities at a local level, and it represents the official introduction of RURACTIVE to the local community. It is an occasion to present the RIE itself and the activities to be implemented throughout the project. This occasion allows stakeholders concerned to get aware of the aims and the features of the project and to eventually ask questions to the coordinating entities.

At the Open Day, the RIE coordinator presents the RIE goals and features, the Dynamo organization, and the members of the LTF. It is important to highlight that the composition of the LTF may also be flexible, thus if other stakeholders express their willingness in participating to it, you should consider this possibility.

During this event, sufficient effort should be put in specifying the role and the effort of the stakeholders involved in terms of activities, inputs, and outputs. An almost definitive calendar of future activities is shared. It is suggested to end the presentation with a questions and answers session, to allow participants to clear doubts and ask questions. Specific event organization logistics and communication will be further defined in the Dynamos' LCPs.

During the event and after its end, stakeholders are asked to confirm their willingness to participate in the activities of the RIE. To do so, interested people can leave their personal contact details signing a letter of consent. Information gathered by the RIE coordinator will update the **stakeholder database - 3rd version**.

After updating your stakeholder database, check to ensure that no one has been inadvertently left out following the **inclusivity check** below. Ask yourself the following questions:

- Is my stakeholders' list adequately gender-balanced? Have I succeeded in securing balanced representation from diverse genders? Are the different gender groups diverse among them/heterogenous or does one of the groups have an homogenous profile (e.g. all women being white retirees).
- Does my stakeholders' list reflect a diverse range of generational perspectives? Have I ensured representation from different age groups, including young, middle-aged, and elderly stakeholders?
- Have I incorporated stakeholders from diverse socioeconomic backgrounds? iterativwe
- Is the rich cultural and ethnic diversity within my community represented in the stakeholders' database?
- Have I considered stakeholders with varying levels of education and skill sets?
- Have I excluded individuals with diverse abilities? Does the list include representation of people with disabilities?
- Have I actively reached out to intermediary organizations and explored the most appropriate channels for stakeholder identification?













### STEP 3 - STAKEHOLDERS EMPOWERMENT

This third section of the step-by-step guidelines aims at empowering and activating the stakeholders that have been identified and engaged with in the previous steps. It is the core step of the process of activating RIE.

The empowerment phase involves three phases: Phase 3.1 - Enrolling Local Community Trainers and ensuring active participation, Phase 3.2 - Co-development activities and Phase 3.3 - Presenting the Local Action Plan.

#### Phase 3.1 - Enrolling Local Communty Trainers and ensuring active participation

The process of enrolling Local Community Trainers (LCCs) unfolds through a collaborative pathway led by IAAC with the support of the different RDD's. It consits in 3 phases:

• Local Community Trainers selection, dealing with the identification of trainers within local communities both through open calls and directly selected from RIEs stakeholders', occurring from M11 to M16. It's a multi-step process that begins with the co-definition of the ideal candidate profile, ensuring alignment with project goals and community needs. Following this, an open call is crafted and disseminated, detailing the selection criteria to attract a wide array of candidates. A participation guide is prepared to provide applicants with essential information on the project and their potential role. This guide aids in launching the open call across various communities to ensure extensive reach. To further clarify the project's objectives and the crucial role of LCCs, webinars are conduct-

ed, encouraging informed and enthusiastic applications. A detailed judging process then follows to select the most suitable candidates based on predefined criteria, focusing on their potential for leadership and community engagement. The selected individuals are notified of their acceptance, marking their first step towards making a significant impact. Finally, the announcement of the finalized list of LCCs is made publicly (website and social media), celebrating their selection and highlighting the project's aims to the broader community.

- Training the trainers where Local Community Trainers will be trained (online training and in presence training) with the necessary digital and technical skills and knowledge to empower and improve rural communities' digital literacy, from M17 to M21.
- Interventions in which training sessions with local communities will take place run by the LCCs, accompanied and sup-



M12 - Aug 2024

Enrolling Local
Community
Trainers and
ensuring local
participation

M13 - Sep 2024

M19 - Mar 2025

Co-development activities

**M20** - Apr 2025

Presenting the Local Action Plans

Empowered RIE



- Local Community Trainers enrolled
- Open communication and collaboration granted by local influencers and facilitators
- · Solutions to be implemented selected for each RDD
- Short reports for each local event with the agenda, information on the participants, short description of the activities, the process and the objectives
- Local Action Plan developed
- Quantitative assessment for the monitoring of the local activities: number of events organized, number of participants, tools used etc.

Step 3 monitoring indicators

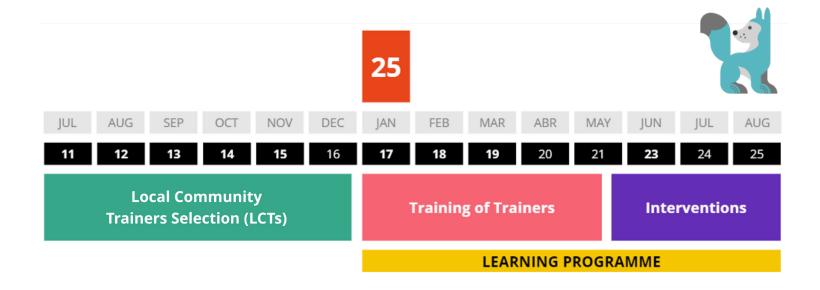
#### **STEP 3 - STAKEHOLDERS EMPOWERMENT**

ported by IAAC, running from M21 to M25.

Ensuring the engagement and active participation of local champions, local influencers ad relevant figures within the RIE community in the co-development activities greatly contribute to establish trust ad support the participation efforts of stakeholders through the moths. Moreover, local influencers could make sure to keep a high level of attention towards the activities of the co-development process, stimulating members of the RIE ad making sure that people are less prone to drop off.

Facilitation is also an important aspect of STEP 3. Providing the necessary skilled and trained resources, such as facilitators and mod-

erators, to facilitate and animate the local workshops ensures the effective participation of stakeholders. Facilitators should guide the activities impartially, by promoting open communication and collaboration and ensuring that all participants are heard, particularly those traditionally underrepresented, and their contributions are valued. They should also support the efficacy of the activities in reaching the set objectives and outcomes of each workshop. Good facilitations ensures that the participating members of the RIE community feel valued and acknowledged and trust that their presence is never a waste of time but always an effort towards shared goals of the RIE community.





#### Phase 3.2 - Co-development activites

The core activities of Phase 3.2 are four Local Workshops, to be carried out between M13 and M18 in the RIE community. Specifically, this phase will include four local workshops whose outputs will constitute the core skeleton of the LAPs:

- LWS1: Vision and Challenges workshop where RIEs will set up a common vision for the future of their territories and will integrate the baseline defined in WP5 with the integration of local stakeholders around their main local challenges and needs. The clear definition of these challenges and needs will be at the basis of the development of the LAP and of the Open Call for Innovators coordinated by F6S and integrated in Task 4.4. The vision for the future of the RIEs will be co-developed with the support of forecast and scenario planning techniques.
- LWS2: Learning from Others Workshop where RIEs will use the Solutions Catalogue (WP2) to identify, tailor and develop potential new solutions to tackle their challenges and needs. This workshop will produce a shortlist of possible solutions to be included in the LAPs.
- LWS3: Co-tuning Workshop where RIESs will be presented with the ideas of possible solutions developed by the innovators selected through the first stage of the 'Open Call for Innovators' (Task 4.4). Innovators will showcase and pitch their ideas to the RIEs in a face-to-face or hybrid workshop and get feedback by local community members around how to cotune those. This step will support the decision of the RURACTIVE Evaluation Committee around which innovators should

be invited to stage 2 and fully develop their solutions with support from the RURACTIVE Innovators Programme and the FSTP (see the Open Call for Innovators).

 WS4: Fine-tuning Workshop where RIEs will work upon the shortlisted solutions coming from WS2 and will define detailed Action Plans to co-implement and co-monitor each solution

Throughout the process the role of the LTF will be to support you in defining the main content of the WS and to elaborate the outputs in between the different workshops.

Remember, the best way to offer an open and inclusive experience is to gather information about your stakeholders' needs before organizing events and workshops. Identify potential barriers, commitments, or needs that could hinder their participation in advance and tailor your interventions accordingly.

The following pages provide simple fact sheets on the co-development of the Local Workshops.

# Logistical adjustments for accessibility

If your RIE site is not 100% accessible to everyone, communicate this in advance and consider corrective measures. Make necessary logistical adjustments, such as installing ramps for wheelchair access, ensuring ramps have a slope of no more than 5-6%, and clearly signposting the path to barrier-free access. Reserve parking spots for people with disabilities.

# Food allergies and preferences

Be proactive and responsible regarding food intolerances, allergies, or dietary needs/preferences when organizing meals, catering, or coffee breaks. Gather information on potential allergies, intolerances, or specific needs beforehand and provide necessary solutions. Aim to make menus available with clear allergen labelling. For pre-packaged or pre-prepared food, include lactose-free, gluten-free, and other allergen-free options, as well as vegetarian and vegan choices.

# Services for families

Provide support services
to facilitate work-family
balance, such as on-site childcare
and nursing areas. Consider setting
up a supervised room for children
or breastfeeding-friendly areas.
Be accommodating and meet
the needs of parents with
young children.

# Translations and audio-visual support

Assess the need for translators or audiovisual support materials.

# Phase 2.2 - Co-development INGLUSIVITY TIPS

During the planning
and execution of local workshops,
it is crucial to employ facilitation and
organizational practices that are as inclusive as
possible. Following earlier steps, you have identified
and mobilized a representative, inclusive, and balanced
pool of stakeholders, considering diverse genders,
ages, ethnicities, languages, abilities, and occupations.
Now is the time to ensure inclusion and accessibility
for everyone during the activities' implementation.

Take into consideration that common reasons that prevent people to attend such kind of initiative include: care-giving commitments, dietary restrictions or needs, incompatible work schedules, or lack of personal transportation.

# **Environmentally** friendly providers

For any providers you select, whether for catering or other services, prioritize the choice of environmentally responsible suppliers and local providers.

For example, prefer those who avoid using plastic.

#### Timing

Not only space but also time significantly influences participation. In Step 0, you already reflected and made choices to ensure the accessibility and inclusivity of your RIE Site. Now, it's important to reflect inclusively on the timing of your events as well, ensuring they are compatible with work commitments and caregiving responsibilities.





# **LWS1** - Vision and Challenges Local Workshop

Short description	Co-development of scenarios and visions to define challenges, needs and objectives. Dynamos and LTF will co-produce scenarios together (e.g. socio-economic, climate demographic) to be discussed with the RIE community to develop visions, achievable goals and targets, as well as the challenges to be targeted by the vision.
When	September 2024 - M13
Where	RIE site
Who	Dynamos, Local Task Force and other stakeholders
Goals	1) to make stakeholders aware of their current situation and of their vision for the future; 2) to support the RIE Community and TPs in developing a common vision, objectives and in identifying challenges.
Expected results and outputs	1) Scenarios co-creation; 2) RDD recalibrated; 3) Challenges selected (from proposal and new challenges emerging from local context and needs); 4) Challenge template filled in for each Dynamo challenge to be integrated in the Open Call for Innovators; 5) Strategic objectives identified; 6) Qualitative inputs to the monitoring baseline.
Type of event and logistic	Full day workshop with breaks (5 hours)  Needed equipment: projector, boards, post it, papers (including printed template), pens, tables and chairs, camera, computer, WIFI connection  Others: healthy snacks, coffee breaks and lunch (catering)
Estimated budget and eligible cost	If you need to rent out your location the estimated budget ranges between 500 euros and 1000 euros. If you are not paying for your RIE site you can consider a maximum amount of 300 euro for catering and materials.

## **STEP 3 - STAKEHOLDERS EMPOWERMENT**

# **LWS2** - Learning from Others Local Workshop

Short description	This WS will allow RIEs to explore possible solutions to be implemented in their territories related to the RDDs chosen. Dynamos and LTF will pre-select solutions that may be relevant for their territories for each RDD in the form of cards to be discussed with the RIE community. From the RIEs discussion, Dynamos will get a list of potential solutions to be tailored, either coming from the Solutions' catalogue, possible brand-new solutions coming from the RIEs' stakeholders.
When	December 2024 - M16
Where	RIE site
Who	Dynamos, Local Task Force and other stakeholders
Goals	1) to inspire stakeholders by looking at the good practice ad lessons learnt collected in the RURACTIVE Catalogue, 2) to support the RIE community in identifying the solutions they want to develop in each RDD.
Expected results and outputs	1) Solutions identified, 2) Initial alignment of solutions with local policies, 3) Alignment of solutions with gender ad inclusion principles, 4) Qualitative inputs to the baseline.
Type of event and logistic	Half day workshop with breaks (3.5 hours)  Needed equipment: projector, boards, post it, papers, pens, tables and chairs, camera  Others: healthy snacks and coffee breaks (catering)
Estimated budget and eligible cost	If you need to rent out your location the estimated budget ranges between 500 euros and 1000 euros. If you are not paying for your RIE site, you can consider a maximum amount of 300 euro for catering and materials.







# **LWS3** - Fine tuning Local Workshop

Short description	This WS will allow RIEs to refine the selected solutions (LW2) to define their viability, including their economic and financial one, according to the key principles ad key aspects of RURACTIVE (including inclusion, participation, climate mitigation and adaptation, social justice and biodiversity) and to develop a clear understanding of how to implement the selected solutions (e.g. with the help of a modified business Canva). This will lead to a first draft of the LAP.
When	February 2025 - M18
Where	RIE site
Who	Dynamos, Local Task Force and other stakeholders
Goals	1) to make stakeholders aware of the different elements necessary to implement the solutions, 2) to define a sustainable business plan, 3) to draft a preliminary Local Action Plan.
Expected results and outputs	1) Solutions broken down into feasible elements ad steps, 2) Initial alignment of solutions with local policies, 3) Alignment of solutions with gender ad inclusion principles, 4) First draft of Local Action Plan.
Type of event and logistic	Half day workshop with breaks (3.5 hours)  Needed equipment: projector, boards, post it, papers, pens, tables and chairs, camera  Others: healthy snacks and coffee breaks (catering)
Estimated budget and eligible cost	If you need to rent out your location the estimated budget ranges between 500 euros and 1000 euros. If you are not paying for your RIE site you can consider a maximum amount of 300 euro for catering and materials.

## **STEP 3 - STAKEHOLDERS EMPOWERMENT**

# **LWS4** - Co-tuning Local Workshop

Short description	Presentation of the solutions proposed by the innovators to the RIE community and collection of feedback from the community
When	February 2025 - M18
Where	RIE site
Who	Innovators, Dynamos, Local Task Force and other stakeholders
Goals	1) to present stakeholders with the outcomes of the first stage of the Open Call for Innovators, via a pitching session and technical presentation; 2) to collect feedback from the RIE community on the solutions presented by the innovators* - such feedback will be an integral part of the decision criteria when assessing the solutions to be selected and financed by the cascade funding in stage 2 (after M19), for deployment with the local communities.
Expected results and outputs	1) Solutions from Innovators presented and feedback collected.
Type of event and logistic	1.5 hours workshop  Needed equipment: projector, boards, post it, papers, pens, chairs, camera  Others: healthy snacks (catering)
Estimated budget and eligible cost	If you need to rent out your location the estimated budget ranges between 500 euros and 1000 euros. If you are not paying for your RIE site, you can consider a maximum amount of 300 euro for catering and materials.





## Phase 3.3 - Presenting the Local Action Plans

This phase consists in one final event to present the Action Plan and launch the implementation phase at local level at M20 - April 2025.



## Presenting the Local Action Plans

Short description	Presentation of the Local Action Plan to the whole local community
When	April 2025 - M20
Where	RIE site
Who	Dynamos, Local Task Force and other stakeholders
Goals	1) to present to the RIE community and all interested local actors the LAP, 2) to collect feedback on the LAP, 3) to present the implementation phase (Task 5.2, UCD)
Expected results and outputs	1) LAP and solutions to be implemented presented, 2) Feedback on the co-development process shared, 3) Activities and timeline of Task 5.2 presented, 4) Feedback on the LAP collected
Type of event and logistic	Half day event (3.5 hours)  Needed equipment: projector, chairs, camera  Others: lunch (catering)  *Consider carrying out the event on a weekend or at a time that allows greater participation from the local community
Estimated budget and eligible cost	If you need to rent out your location the estimated budget ranges between 500 euros and 1000 euros. If you are not paying for your RIE site, you can consider a maximum amount of 300 euro for catering and materials.

